## A. IMPORTANT POINTS:

- PORTANT POINTS: Self attested copy of PAN card is mandatory for all clients. including Promoters/ Partners/Karta/Trustees and whole time directors and persons authorized to deal in securities on behalf of company/firm/others. Copies of all the documents submitted by the applicant should be self-attested and accompanied by originals for verification. In case the original of any document is not produced for verification, then the copies should be properly attested by entities authorized for attesting the documents, as per the below mentioned list. If any proof of identity or address is in a foreign language, then translation into English is required. Name & address of the applicant mentioned on the KYC form should match with
- 3
- English is required. Name & address of the applicant mentioned on the KYC form, should match with the documentary proof submitted. If correspondence & permanent address are different, then proofs for both have 4. 5.
- be submitted.
- Sole proprietor must make the application in his individual name & capacity. For non-residents and foreign nationals,(allowed to trade subject to RBI and FEMA guidelines), copy of passport/PIOCard/OCICard and overseas address proof is nandatory
- For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, 8

- For foreign entities, CIN is optional; and in the absence of DIN no. for the directors, their passport copy should be given.
   In case of Merchant Navy NRI's, Mariner's declaration or certified copy of CDC (Continuous Discharge Certificate) is to be submitted.
   For opening an account with Depository participant or Mutual Fund, for a minor, photocopy of the School Leaving Certificate/Mark sheet issued by Higher Secondary Board/Passport of Minor/Birth Certificate must be provided.
   Politically Exposed Persons (PEP) are defined as individuals who are or have been entrusted with prominent public functions in a foreign country, e.g., Heads of States or of Governments, senior politicians, senior Government/judicial/military officers, senior executives of state owned corporations, important political party officials, etc.
- B. Proof of Identity (POI): List of documents admissible as Proof of Identity:
  1. PAN card with photograph. This is a mandatory requirement for all applicants except those who are specifically exempt from obtaining PAN (listed in Section D).
  2. Unique Identification Number (UID) (Aadhaar) / Passport / Voter ID card / Driving
  - liceńse.
  - Identity card/ document with applicant's Photo, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities, Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members; and Credit cards/Debit cards issued by Banks 3.

- INSTRUCTIONS/CHECK LIST
  FOR FILLING KYC FORM
  Passport/Voters Identity Card/Ration Card/Registered Lease or Sale Agreement of Residence/Driving License/Flat Maintenance bill/Insurance Copy.
  Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill Not more than 3 months old.
  Bank Account Statement/Passbook Not more than 3 months old.
  Self-declaration by High Court and Supreme Court judges, giving the new address in respect of their own accounts.
  Proof of address issued by any of the following: Bank Managers of Scheduled

  - in respect of their own accounts. Proof of address issued by any of the following: Bank Managers of Scheduled Commercial Banks/Scheduled Co-Operative Bank/Multinationa Foreign Banks/ Gazetted Officer/Notary public/Elected representatives to the Legislative Assembly/ Parliament/Documents issued by any Govt. or Statutory Authority. Identity card/document with address, issued by any of the following: Central/State Government and its Departments, Statutory/Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions, Colleges affiliated to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council det to the tot being Mambare
  - animate to Universities and Professional Bodies such as ICAI, ICWAI, ICSI, Bar Council etc., to their Members.
     For FII/sub account, Power of Attorney given by FII/sub-account to the Custodians (which are duly notarized and/or apostiled or consularised) that gives the registered address should be taken.
     The proof of address in the name of the spouse may be accepted.
     D. Exemptions/clarifications to PAN (\*Sufficient documentary of such as clarifications)

- Sufficient documentary evidence in support of such claims to be collected.) . In case of transactions undertaken on behalf of Central Government and/or State Government and by officials appointed by Courts e.g. Official liquidator, Court 1.
- receiver etc.
- Investors residing in the state of Sikkim. UN entities/multilateral agencies exempt from paying taxes/filing tax returns in 2. 3.
- 4.
- UN entitles/multilateral agencies exempt from paying cares/ming ca 5.

- duly certified copies of such verified PAN details to the intermediary.
  E. List of people authorized to attest the documents:

  Notary Public, Gazetted Officer, Manager of a Scheduled Commercial/ Co-operative Bank or Multinational Foreign Banks (Name, Designation & Seal should be affixed on the copy).
  In case of NRIs, authorized officials of overseas branches of Scheduled Commercial Banks registered in India, Notary Public, Court Magistrate, Judge, Indian Embassy /Consulate General in the country where the client resides are permitted to attest the document.

by Banks. (\*Documents having an expiry date should be valid on the date of submission.) F. In case of Non-Individuals, additional documents to be obtained from non-individuals, over & above the POI & POA, as mentioned below:

	nal documents to be obtained nom individuals, over a above the POLA POA, as mentioned below:
Types of entity	Documentary requirements
Corporate	• Copy of the balance sheets for the last 2 financial years (to be submitted every year).
	<ul> <li>Copy of latest share holding pattern including list of all those holding control, either directly or indirectly, in the company in terms of SEBI takeover Regulations, duly certified by the company secretary/Whole time director/MD (to be submitted every year).</li> <li>Photograph, POI, POA, PAN and DIN numbers of whole time directors/two directors in charge of day to day operations.</li> </ul>
	o sch takevel keguations, duy certained by the company secretary whole time director/wind to be sometice every year).
	<ul> <li>Photographi, FOI, FOA, FAN and Div numbers of whole time directors two directors in charge of day to day operations.</li> </ul>
	<ul> <li>Photograph, POI, POA, PAN of individual promoters holding control - either directly or indirectly.</li> </ul>
	Copies of the Memorandum and Articles of Association and certificate of incorporation.
	Copy of the Board Resolution for investment in securities market.
	Authorised signatories list with specimen signatures.
Partnership firm	<ul> <li>Copy of the balance sheets for the last 2 financial years (to be submitted every year).</li> </ul>
	Certificate of registration (for registered partnership firms only).
	Copy of partnership deed.
	Authorised signatories list with specimen signatures.
	Photograph, POI, POA, PAN of Partners.
Trust	Copy of the balance sheets for the last 2 financial years (to be submitted every year).
	Certificate of registration (for registered trust only). Copy of Trust deed.
	<ul> <li>List of trustees certified by managing trustees/CA.</li> </ul>
	Photograph, POI, POA, PAN of Trustees.
HUF	PAN of HUF.
	<ul> <li>Deed of declaration of HUF/ List of coparceners.</li> </ul>
	Bank pass-book/bank statement in the name of HUF.
	Photograph, POI, POA, PAN of Karta.
Unincorporated	Proof of Existence/Constitution document.
Association or a	Resolution of the managing body & Power of Attorney granted to transact business on its behalf.
body of individuals	<ul> <li>Authorized signatories list with specimen signatures.</li> </ul>
Banks/Institutional Investors	Copy of the constitution/registration or annual report/balance sheet for the last 2 financial years.
	Authorized signatories list with specimen signatures.
Foreign Institutional	Copy of SEBI registration certificate.
Investors (FII)	Authorized signatories list with specimen signatures.
Army/ Government	Self-certification on letterhead.
Bodies	<ul> <li>Authorized signatories list with specimen signatures.</li> </ul>
Registered Society	Copy of Registration Certificate under Societies Registration Act.
	<ul> <li>List of Managing Committee members.</li> </ul>
	<ul> <li>Committee resolution for persons authorised to act as authorised signatories with specimen signatures.</li> </ul>
	<ul> <li>True copy of Society Rules and Bye Laws certified by the Chairman/Secretary.</li> </ul>

S.N.	Name of the Document	Brief Significance of the Document	Pg. No
Α.	MANDATORY DOCUMENTS AS	PRESCRIBED BY SEBI & EXCHANGES:	
1.	Account Opening Form	A. KYC form - Document captures the basic information about the constituent and an instruction/check list.	2-7
		B. Document captures the additional information about the constituent relevant to trading account and an instruction/ check list.	8-10
2.	Rights and Obligations	Document stating the Rights & Obligations of stock broker/ trading member, sub-broker and client for trading on exchanges (including additional rights & obligations in case of internet/ wireless technology based trading).	11-15
3.	Risk Disclosure Document (RDD)	Document detailing risks associated with dealing in the securities market.	16-19
4.	Guidance Note	Document detailing do's and don'ts for trading on exchange, for the education of the investors.	20-21
5.	Policies and Procedures	Document describing significant policies and procedures of the stock broker (to be added by the stock broker).	22-25
6.	Tariff sheet	Document detailing the rate/amount of brokerage and other charges levied on the client for trading on the stock exchange(s) (to be added by the stock broker).	26
В.	DP SECTION:		
7.	DP FORM	Document captures the additional information about the constituent relevant to DP account opening form, nomination form, DP-BO agreement and POA thereof.	28-37
8.	Trust & SMS Alert	This contains term & conditions regarding Trust & SMS alert facility	38-40
9.	Schedule of Charges (CDSL)	Document detailing the charges levied on the client of various categories.	41
C.	VOLUNTARY DOCUMENTS AS I	PROVIDED BY THE STOCK BROKER	
10.	Running Account Authorisation	This letter is authorisation to maintain fund, securities on running account basis & for authorisation to receive contract as well other relevant documents.	42
11.	ECN Letter	This mandate is to authorisitation to issue contract notes in digital mode. It provides terms and conditions for the issuance of digital contract note.	43
12.	Mandate for Communication of Information on Mobile	Authorization by you in our favour to declare that providing you information by us, on your mobile, through voice call or SMS shall not be considered voilation of your rights	44
13.	Debit Authorisation Letter	Debit Authorisation pertaining to the depository services shall be debited to Trading account	44

ANNEXURE - 1 INDEX OF DOCUMENTS

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SEBI Registration No. and Date:	(BSE)	INB010761535 Dated: 27-07-2010
		INF010761535 Dated: 27-07-2010
	(NSE)	INB230637630 Dated: 23-09-1994
		INF230637630 Dated: 06-02-2006
		INE230637630 Dated: 27-08-2008
	(MCX-SX)	INB260637633 Dated: 12-12-2012
		INF260637633 Dated: 12-12-2012
RSE Clearing No. ic: 6172 . NSE	Cloaring N	INE260761534 Dated: 11-12-2008 lo is : 06376 • MCX-SX Clearing No is : 58500
-	-	d(CSDL) : IN-DP-CDSL-355-2006 Dated: 10/5/2006 & renewal
Dated: 28/02/2011.	aj Linnet	a(C3DL) . IN-DF-CD3L-333-2000 Dated. 10/3/2000 & Tellewal
Clearing Member Name & Addre	ess : P	PHILLIPCAPITAL (INDIA) PRIVATE LIMITED
		No 1, 2nd Floor, "C" Block, Modern Mills Compound, 101,
		K Marg, Jacob Circle, Mahalaxmi, Mumbai 400 011.
		Aaharashtra, India
BSE SEBI REGD NO NSE SEBI REGD NO		NF011466530 NF231466534
MCX-SX SEBI REGD NO		NF261466537
MCX-SX SEBI REGD NO	: 1	NE261466534
Clearing Member Name & Addro	ess :	L&FS Securities Services Ltd.
		L&FS House, Plot No.14, Raheja Vihar,
		Chandivali, Andheri (E), Mumbai - 400 072.
BSE SEBI Registration No.	: 11	NE011311532 • Clearing Code: 807
Correspondence Office Add.	: A	A-408, Express Zone, Cello-Sonal Realty, Near Patels,
•		Nestern Express Highway, Malad (E), Mumbai - 400063.
	P	Ph.: 022-67160400 • Fax: 022-28722062 • Email: ankit@ajcon.net
Regd. Office Add.	: 1	.01, Samarth, LT. P.N.Kotnis Road, Off Hinduja Hospital,
		Mahim (W), Mumbai - 400016.
		Ph.: 022-24460335/36 • Email: ankit@ajcon.net
	V	Vebsite: www.ajcononline.com
Compliance Officer Name, Phone	No. & Er	nail Id: Ankit Ajmera, 09820692988 & ankit@ajcon.net
Director Name, Phone No. & Em		Ashok Kumar Ajmera (CMD), 9930320115 & ashok@ajcon.net,
		Ankit Ajmera (ED), 9820692988 & ankit@ajcon.net,
	A A	Anuj Ajmera, 9820732721 & anuj@ajcon.net
		JCON GLOBAL SERVICES LIMITED at the above address or emai
		no. 91-022-67160400. In case not satisfied with the response, please
contact the concerned exchange BSE Tel:- 022 2272 8097		mail Id. ic@braindia.com
NSE Tel:- 022 2659 8190		-mail Id: is@bseindia.com -mail Id: ignse@nse.co.in &
		-mail Id:- investorcomplaints@mcx-sx.com

DISCLOSURE IN TERMS OF SEBI CIRCULAR NO.: SEBI/MRD/SE/CIR-42/2003 DATED NOVEMBER 19, 2003 AJCON GLOBAL SERVICES LIMITED besides doing client based business also does its own investment and/or trading. "Proprietary Trading Disclosure noted"

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тм	ANNEXURE - 2								
AJMERA Please fill this	form in ENG		YOUR CLIENT (K in BLOCK LETTER		CATIO	ON FORM		For Individuals	
			ENTITY DETAILS	5.					
Name of the	Applicant							PHOTOGRAPH	
Father's/ Spo	use Name								
Gender	🛛 🗆 Male 🗖	Female	Marital status	🛛 Mar	ried	Unmarr	ried	Please affix your recent passport	
Date of birth			Nationality	size photograph					
Status	Resident	Individual	🛛 Non Resid	ent 🛛 Fo	oreig	n National		and sign across it.	
PAN			Unique ID No./Aad	haar, if any	:				
Specify the p									
			ADDRESS	DETAILS					
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City State		Country		State				Intry	
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Fax No. (s) Mobile No.				Mobile N					
Email				Email					
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			DECLA	RATION					
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ТМ	ANNEXURE - 2								
AJMERA Please fill this	form in ENG		YOUR CLIENT (K n BLOCK LETTER		CATIO	ON FORM		For Individuals	
			ENTITY DETAILS	5.					
Name of the	Applicant							PHOTOGRAPH	
Father's/ Spor	use Name								
Gender	🛛 🗆 Male 🗖	Female	Marital status	🛛 Mar	ried	🛛 Unmarr	ied	<ul> <li>Please affix your</li> <li>recent passport</li> </ul>	
Date of birth			Nationality	size photograph					
Status	Resident	Individual	🛛 Non Resid	ent 🛛 Fo	oreig	n National		and sign across it.	
PAN			Unique ID No./Aad	haar, if any	:				
Specify the pr									
			ADDRESS	DETAILS					
Correspondent		Office			or ov			from Correspondence ndatory for Non-Resi.	
City	I	Pin		City				Pin	
State		Country		State			Col	Intry	
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			DECLA	RATION					
and I underta	ke to inform	you of any	changes therein	, immedia	tely.	In case any	of the	knowledge and belief above information is be held liable for it.	
Name									
Place		Date		Signature	(by				
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Certified copies rec	Document ceived	Date				_			
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# KNOW YOUR CLIENT (KYC) APPLICATION FORM

MANDATORY For Non-Individuals

Please	fill	this	form	in	ENGLISH	and	in	BLOC	СК	LETTERS.	
						IC	DEN	ΝΤΙΤΥ	D	ETAILS	

Nar	ne of the Ap	plicant									PHOTOGRAPH
	e of incorpo	-			Place	e of incorp	oratio	n			
Dat	e of commer	ncement	of business								Please affix your recent passport
PAN	N			Registrati	ion N	o. (e.g. CIN)					size photograph
State	us (please tick an	ny one): 🗖	Private Limited (	Co. 🖵 Public	Ltd. Co.	Body Cor	porate [	Partnersh	ip 🗆 Trus	t	and sign across it.
	narities 🗆 NGO's	s 🗆 FI 🗅 F		Bank 🛛 G	Governn	nent Body 🗅	Non-Go	vernment O	rganizatio	n	
DD	efense Establish	nment 🗆 E	801 🗆 Society 🗅	LLP Other	rs (plea	se specify)					>
	ADDRESS DETAILS										
Correspondence Address Registered Address (If different from Correspon								respondence Address)			
City			Pin			City				Pin	
Stat			Country			State			Coui		
	i No. (s)		Off. No. (s)			Resi No.			Off. No	. (s)	
	No. (s)					Fax No. (					
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Plea	ase provide d	details or	dress and pho n Annexure-A tors: Provide	otographs c attached.	of Pror			arta/Trus	tees and	who	ole time directors:
			noters/Partne						uttachod		
Aau				215/ Karta.	FIOVIC				ittacheu.		
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and info	d belief and I,	/We und ound to	lertake to info	orm you of	f any	changes the	erein, i	immediate	ely. In ca	ise a	//our knowledge any of the above e that I/we may
Na	me & Signatu	ure of tl	ne Authorised	d Signatory	у						
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	(Originals ve	erified)	Signature	e of the A	uthor	ised Signat	ory	Seal/S	tamp o	of th	e intemediary
	True copies	of	Name								
	documents	received	Signature	9				]			
	(Self-Atteste	d) Self	Designati	ion				]			
	Certified Do copies receiv		Date					-			

## Annexure

## Details of Promoters / Partners / karta / Trustees and whole time directors forming a part of KYC Application Form for Non-Individuals

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Name of Applicant:		PAN of the Ap	plicant:	
Name:			(	
	5:			Signature
Tel./Mobile No.:	DIN N	umber:		across Photograph
Unique Identification Nu	mber(UID) / AADHAAR if Any:			Thotograph
Relationship with Applica	nt:	PAN:	@~	
Please tick, if applicable:	<ul> <li>Politically Exposed Persor</li> <li>Related to a Politically Exposed</li> <li>No</li> </ul>			
Name:			(	
	5:			Signature
				across
Tel./Mobile No.:	DIN N	umber:		Photograph
Unique Identification Nu	mber(UID) / AADHAAR if Any:			Thotograph
Relationship with Applica	nt:	PAN:	<b>F</b>	
Please tick, if applicable:	<ul> <li>Politically Exposed Person</li> <li>Related to a Politically Exposed</li> <li>No</li> </ul>			
Name:			(	
	5:			Signature
Tel./Mobile No.:	DIN N	umber:		across
	mber(UID) / AADHAAR if Any:			Photograph
	nt:		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	
Please tick, if applicable:		n (PEP)		
Name:			(	
	5:			<u>.</u>
				Signature
Tel./Mobile No.:	DIN N	umber:		across
	mber(UID) / AADHAAR if Any:			Photograph
Relationship with Applica	nt:	PAN:	<b>F</b>	
	<ul> <li>Politically Exposed Person</li> <li>Related to a Politically Exposed</li> <li>No</li> </ul>	n (PEP)		
Name & Signature of the A		Date		
	7			

## For Individuals & Non-individuals

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# ANNEXURE – 3

MANDATORY

For Individuals & N	on-individ	luals	TO							DET						Μ	AN	DATC	DRY
A. BANK ACCOUNT	(S) DETA	ILS	<u>1</u> K	ADIN	g Al			KEL/	AIED	DEI	AILS								
Bank Name:																			
Branch Address:																			
Bank Account No								Acco	unt 1	Type:S	Saving	/Curr	ent/0	thers	-In c	case o	of NF	RI/NRE	/NRO
MICR Number:						IFS	SC Co												
B. DEPOSITORY AC	• •	<u> </u>	AILS	•						•	•	•	•					•	
Depository Partic	•																		
Depository Name		DSL):																	
Beneficiary name	:																		
DP ID:							Bene	eficia	ry ID	) (BC	) ID)								
C. TRADING PREFE *Please sign in the r		oxes w	here y	/ou w	ish to	o tra	ade. <sup>-</sup>	The s	egme	ent n	ot ch	iosen	shou	ıld be	e str	uck	off b	y the	client.
Exchanges								S	egm	ents								-	
BSE	Cash			æ															
	F&O			CP-															
	Debt			le l															
	Currency			le l															
NSE	Cash	/		er e															
INSL	F&O			GP (															
	Debt			GP GP															
MCX-SX				-															
IVICA-SX	Cash																		
	F&O			GP -															
	Currency	/ Deri	vative																
	Debt			GP -				. /											
# If, in future, the obe taken from the						ew s	segm	ent/	new	exch	ange	, sep	arate	e aut	hor	izatio	n/le	etter s	should
D. OTHER DETAILS	enerie by			Toner	•														
1. Gross Annual In	come det	ails (r	olease	spec	ify):	Inc	ome	Ran	ge p	er ar	num	ı							
Upto Rs. 1,00,00					Rs. 5	5,00	,000,	/-	R	s. 5,0	00,00	)1/- t	o Rs	. 10,	00,0	)00/-			
<b>Rs.</b> 10,00,001/-	to Rs. 25,	,00,00	0/-	OR					🛛 A	bove	Rs.	25,0	0,001	L/-	-	-		1 year	
Net worth as on D																			
2. Occupation (ple any one and give details)																			
3. Please tick, if a	pplicable	D Po	liticall	v Exc	oseo	d Pe	ersor	רביים ו (PE	P) [	l Rel	ated	to a	Polit	icall	/ Ex	pose	d Pe	erson	– (PEP)
4. Any other infor				/ _/				. (							/				( /
E. PAST ACTIONS																			
<ul> <li>Details of any ad</li> </ul>	ction/proc	eedin	gs init	iated	/pen	ding	g/ tał	ken b	y SE	BI/ S	tock	exch	ange	/any	oth	ner a	uthc	ority a	gainst
the applicant/co	•		-		•	-			-				-	-				-	-
in securities dur																			
F. DEALINGS THRO																			
If client is dealing										-									
Sub-broker's Na																			
Registered office	e address	:									•.								
Ph:																			
<ul> <li>Whether dealing provide details of</li> </ul>	•	other	STOCK	proke	er/su	p-pr	oker	r (in c	ase (	aealii	ng wi	tn m	uitip	ie sto	DCK k	oroke	ers/s	ub-br	okers,
•																			
Name of stock																			

Name of sub broker, if any:			
Client Code:			
Details of disputes/dues pending from/to	such stock k	oroker/sub- broker: _	
G. ADDITIONAL DETAILS			
Whether you wish to receive physical c     Specify your Em			
Whether you wish to avail of the facility of in			
• Number of years of Investment/Trading Ex			
<ul> <li>In case of non-individuals, name, designation authorized to deal in securities on behalf</li> </ul>	of company,	/firm/others:	
Any other information:			
H. INTRODUCER DETAILS (optional)			
Name of the Introducer:			
(Surr	name)	(Name)	(Middle Name)
Status of the Introducer: Sub-broker/Remisie Address and phone no. of the Introducer: Signature of the Introducer:			
I. NOMINATION DETAILS (for individuals onl			
□ I/We wish to nominate	🗆 I/We	do not wish to nom	inate
Name of the Nominee:	Relation	ship with the Nomir	lee:
PAN of Nominee:	Date of	Birth of Nominee:	
Address and phone no. of the Nominee:			
If Nominee is a minor, details of guardian:			
Name of guardian:			
Address and phone no. of Guardian:			
Signature of guardian:			
WITNESSES (Only applicable in case the acco	unt holder l	has made nominatior	n)
Name	Nam	e	
Signature	Signa	ature	
Address			
	DECLAR		

- 1. I/We hereby declare that the details furnished above are true and correct to the best of my/our knowledge and belief and I/we undertake to inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue or misleading or misrepresenting, I am/we are aware that I/we may be held liable for it.
- 2. I/We confirm having read/been explained and understood the contents of the document on policy and procedures of the stock broker and the tariff sheet.
- I/We further confirm having read and understood the contents of the 'Rights and Obligations' document(s) and 'Risk Disclosure Document'. I/We do hereby agree to be bound by such provisions as outlined in these documents. I/We have also been informed that the standard set of documents has been displayed for Information on stock broker's designated website, if any.

(P)	
	)

Date\_\_\_\_\_

Place\_\_\_\_\_

Signature of Client/ (all) Authorized Signatory (ies)

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## FOR OFFICE USE ONLY

UCC Code allotted to the Client:

	Documents verified with	Client Interviewed By	In-Person Verification
	Originals		done by
Name of the Employee			
Employee Code			
Designation of the employee			
Date			
Signature			

I / We undertake that we have made the client aware of 'Policy and Procedures', tariff sheet and all the non-mandatory documents. I/We have also made the client aware of 'Rights and Obligations' document (s), RDD and Guidance Note. I/We have given/sent him a copy of all the KYC documents. I/We undertake that any change in the 'Policy and Procedures', tariff sheet and all the non-mandatory documents would be duly intimated to the clients. I/We also undertake that any change in the 'Rights and Obligations' and RDD would be made available on my/our website, if any, for the information of the clients.

## Signature of the Authorised Signatory

Date\_

## Seal/Stamp of the stock broker

## **INSTRUCTIONS/ CHECK LIST**

1. Additional documents in case of trading in derivatives segments - illustrative list:

Copy of ITR Acknowledgement	Copy of Annual Accounts
In case of salary income - Salary Slip, Copy of Form 16	Net worth certificate
Copy of demat account holding statement.	Bank account statement for last 6 months
Any other relevant documents substantiating ownership of assets.	Self declaration with relevant supporting documents.

\*In respect of other clients, documents as per risk management policy of the stock broker need to be provided by the client from time to time.

- 2. Self-certified copy of cancelled cheque leaf/ pass book/bank statement specifying name of the constituent, MICR Code or/and IFSC Code of the bank should be submitted. (Not more than 4 months old)
- 3. Demat master or recent holding statement issued by DP bearing name of the client.
- 4. For individuals:
  - a. Stock broker has an option of doing 'in-person' verification through web camera at the branch office of the stock broker/sub-broker's office.
  - b. In case of non-resident clients, employees at the stock broker's local office, overseas can do in-person' verification. Further, considering the infeasibility of carrying out 'In-person' verification of the non-resident clients by the stock broker's staff, attestation of KYC documents by Notary Public, Court, Magistrate, Judge, Local Banker, Indian Embassy / Consulate General in the country where the client resides may be permitted.
- 5. For non-individuals:
  - a. Form need to be initialized by all the authorized signatories.
  - b. Copy of Board Resolution or declaration (on the letterhead) naming the persons authorized to deal in securities on behalf of company/firm/others and their specimen signatures.

## RIGHTS AND OBLIGATIONS OF STOCK BROKERS, SUB-BROKERS AND CLIENTS AS PRESCRIBED BY SEBI AND STOCK EXCHANGES

- 1. The client shall invest/trade in those securities/contracts/other instruments admitted to dealings on the Exchanges as defined in the Rules, Byelaws and Regulations of Exchanges/ Securities and Exchange Board of India (SEBI) and circulars/notices issued there under from time to time.
- 2. The stock broker, sub-broker and the client shall be bound by all the Rules, Byelaws and Regulations of the Exchange and circulars/notices issued there under and Rules and Regulations of SEBI and relevant notifications of Government authorities as may be in force from time to time.
- 3. The client shall satisfy itself of the capacity of the stock broker to deal in securities and/or deal in derivatives contracts and wishes to execute its orders through the stock broker and the client shall from time to time continue to satisfy itself of such capability of the stock broker before executing orders through the stock broker.
- 4. The stock broker shall continuously satisfy itself about the genuineness and financial soundness of the client and investment objectives relevant to the services to be provided.
- 5. The stock broker shall take steps to make the client aware of the precise nature of the Stock broker's liability for business to be conducted, including any limitations, the liability and the capacity in which the stock broker acts.
- 6. The sub-broker shall provide necessary assistance and co-operate with the stock broker in all its dealings with the client(s).

## CLIENT INFORMATION

- 7. The client shall furnish all such details in full as are required by the stock broker in "Account Opening Form" with supporting details, made mandatory by stock exchanges/SEBI from time to time.
- 8. The client shall familiarize himself with all the mandatory provisions in the Account Opening documents. Any additional clauses or documents specified by the stock broker shall be non-mandatory, as per terms & conditions accepted by the client.
- 9. The client shall immediately notify the stock broker in writing if there is any change in the information in the 'account opening form' as provided at the time of account opening and thereafter; including the information on winding up petition/insolvency petition or any litigation which may have material bearing on his capacity. The client shall provide/update the financial information to the stock broker on a periodic basis.
- 10. The stock broker and sub-broker shall maintain all the details of the client as mentioned in the account opening form or any other information pertaining to the client, confidentially and that they shall not disclose the same to any person/authority except as required under any law/regulatory requirements. Provided however that the stock broker may so disclose information about his client to any person or authority with the express permission of the client.

## MARGINS

- 11. The client shall pay applicable initial margins, withholding margins, special margins or such other margins as are considered necessary by the stock broker or the Exchange or as may be directed by SEBI from time to time as applicable to the segment(s) in which the client trades. The stock broker is permitted in its sole and absolute discretion to collect additional margins (even though not required by the Exchange, Clearing House/Clearing Corporation or SEBI) and the client shall be obliged to pay such margins within the stipulated time.
- 12. The client understands that payment of margins by the client does not necessarily imply complete satisfaction of all dues. In spite of consistently having paid margins, the client may, on the settlement of its trade, be obliged to pay (or entitled to receive) such further sums as the contract may dictate/require.

## TRANSACTIONS AND SETTLEMENTS

13. The client shall give any order for buy or sell of a security/derivatives contract in writing or in such form or manner, as may be mutually agreed between the client and the stock broker. The stock broker shall ensure

to place orders and execute the trades of the client, only in the Unique Client Code assigned to that client.

- 14. The stock broker shall inform the client and keep him apprised about trading/settlement cycles, delivery/ payment schedules, any changes therein from time to time, and it shall be the responsibility in turn of the client to comply with such schedules/procedures of the relevant stock exchange where the trade is executed.
- 15. The stock broker shall ensure that the money/securities deposited by the client shall be kept in a separate account, distinct from his/its own account or account of any other client and shall not be used by the stock broker for himself/itself or for any other client or for any purpose other than the purposes mentioned in Rules, Regulations, circulars, notices, guidelines of SEBI and/or Rules, Regulations, Bye-laws, circulars and notices of Exchange.
- 16. Where the Exchange(s) cancels trade(s) suo moto all such trades including the trade/s done on behalf of the client shall ipso facto stand cancelled, stock broker shall be entitled to cancel the respective contract(s) with client(s).
- 17. The transactions executed on the Exchange are subject to Rules, Byelaws and Regulations and circulars/ notices issued thereunder of the Exchanges where the trade is executed and all parties to such trade shall have submitted to the jurisdiction of such court as may be specified by the Byelaws and Regulations of the Exchanges where the trade is executed for the purpose of giving effect to the provisions of the Rules, Byelaws and Regulations of the Exchanges and the circulars/notices issued thereunder.

## BROKERAGE

18. The Client shall pay to the stock broker brokerage and statutory levies as are prevailing from time to time and as they apply to the Client's account, transactions and to the services that stock broker renders to the Client. The stock broker shall not charge brokerage more than the maximum brokerage permissible as per the rules, regulations and bye-laws of the relevant stock exchanges and/or rules and regulations of SEBI.

## LIQUIDATION AND CLOSE OUT OF POSITION

- 19. Without prejudice to the stock broker's other rights (including the right to refer a matter to arbitration), the client understands that the stock broker shall be entitled to liquidate/close out all or any of the client's positions for non-payment of margins or other amounts, outstanding debts, etc. and adjust the proceeds of such liquidation/close out, if any, against the client's liabilities/obligations. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client.
- 20. In the event of death or insolvency of the client or his/its otherwise becoming incapable of receiving and paying for or delivering or transferring securities which the client has ordered to be bought or sold, stock broker may close out the transaction of the client and claim losses, if any, against the estate of the client. The client or his nominees, successors, heirs and assignee shall be entitled to any surplus which may result there from. The client shall note that transfer of funds/securities in favor of a Nominee shall be valid discharge by the stock broker against the legal heir.
- 21. The stock broker shall bring to the notice of the relevant Exchange the information about default in payment/ delivery and related aspects by a client. In case where defaulting client is a corporate entity/partnership/ proprietary firm or any other artificial legal entity, then the name(s) of Director(s)/Promoter(s)/Partner(s)/ Proprietor as the case may be, shall also be communicated by the stock broker to the relevant Exchange(s).

## DISPUTE RESOLUTION

- 22. The stock broker shall provide the client with the relevant contact details of the concerned Exchanges and SEBI.
- 23. The stock broker shall co-operate in redressing grievances of the client in respect of all transactions routed through it and in removing objections for bad delivery of shares, rectification of bad delivery, etc.
- 24. The client and the stock broker shall refer any claims and/or disputes with respect to deposits, margin money, etc., to arbitration as per the Rules, Byelaws and Regulations of the Exchanges where the trade is executed and circulars/notices issued thereunder as may be in force from time to time.
- 25. The stock broker shall ensure faster settlement of any arbitration proceedings arising out of the transactions entered into between him vis-à-vis the client and he shall be liable to implement the arbitration awards made in such proceedings.

26. The client/stock-broker understands that the instructions issued by an authorized representative for dispute resolution, if any, of the client/stock-broker shall be binding on the client/stock-broker in accordance with the letter authorizing the said representative to deal on behalf of the said client/stock-broker.

## TERMINATION OF RELATIONSHIP

- 27. This relationship between the stock broker and the client shall be terminated; if the stock broker for any reason ceases to be a member of the stock exchange including cessation of membership by reason of the stock broker's default, death, resignation or expulsion or if the certificate is cancelled by the Board.
- 28. The stock broker, sub-broker and the client shall be entitled to terminate the relationship between them without giving any reasons to the other party, after giving notice in writing of not less than one month to the other parties. Notwithstanding any such termination, all rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to the termination of this relationship shall continue to subsist and vest in/be binding on the respective parties or his/its respective heirs, executors, administrators, legal representatives or successors, as the case may be.
- 29. In the event of demise/insolvency of the sub-broker or the cancellation of his/its registration with the Board or/withdrawal of recognition of the sub-broker by the stock exchange and/or termination of the agreement with the sub broker by the stock broker, for any reason whatsoever, the client shall be informed of such termination and the client shall be deemed to be the direct client of the stock broker and all clauses in the 'Rights and Obligations' document(s) governing the stock broker, sub-broker and client shall continue to be in force as it is, unless the client intimates to the stock broker his/its intention to terminate their relationship by giving a notice in writing of not less than one month.

## ADDITIONAL RIGHTS AND OBLIGATIONS

- 30. The stock broker shall ensure due protection to the client regarding client's rights to dividends, rights or bonus shares, etc. in respect of transactions routed through it and it shall not do anything which is likely to harm the interest of the client with whom and for whom they may have had transactions in securities.
- 31. The stock broker and client shall reconcile and settle their accounts from time to time as per the Rules, Regulations, Bye Laws, Circulars, Notices and Guidelines issued by SEBI and the relevant Exchanges where the trade is executed.
- 32. The stock broker shall issue a contract note to his constituents for trades executed in such format as may be prescribed by the Exchange from time to time containing records of all transactions including details of order number, trade number, trade time, trade price, trade quantity, details of the derivatives contract, client code, brokerage, all charges levied etc. and with all other relevant details as required therein to be filled in and issued in such manner and within such time as prescribed by the Exchange. The stock broker shall send contract notes to the investors within one working day of the execution of the trades in hard copy and/or in electronic form using digital signature.
- 33. The stock broker shall make pay out of funds or delivery of securities, as the case may be, to the Client within one working day of receipt of the payout from the relevant Exchange where the trade is executed unless otherwise specified by the client and subject to such terms and conditions as may be prescribed by the relevant Exchange from time to time where the trade is executed.
- 34. The stock broker shall send a complete `Statement of Accounts' for both funds and securities in respect of each of its clients in such periodicity and format within such time, as may be prescribed by the relevant Exchange, from time to time, where the trade is executed. The Statement shall also state that the client shall report errors, if any, in the Statement within such time as may be prescribed by the relevant Exchange from time to time where the trade was executed, from the receipt thereof to the Stock broker.
- 35. The stock broker shall send daily margin statements to the clients. Daily Margin statement should include, inter-alia, details of collateral deposited, collateral utilized and collateral status (available balance/due from client) with break up in terms of cash, Fixed Deposit Receipts (FDRs), Bank Guarantee and securities.
- 36. The Client shall ensure that it has the required legal capacity to, and is authorized to, enter into the relationship with stock broker and is capable of performing his obligations and undertakings hereunder. All actions required to be taken to ensure compliance of all the transactions, which the Client may enter into shall be completed by the Client prior to such transaction being entered into.

## **ELECTRONIC CONTRACT NOTES (ECN)**

- 37. In case, client opts to receive the contract note in electronic form, he shall provide an appropriate e-mail id to the stock broker. The client shall communicate to the stock broker any change in the email-id through a physical letter. If the client has opted for internet trading, the request for change of email id may be made through the secured access by way of client specific user id and password.
- 38. The stock broker shall ensure that all ECNs sent through the e-mail shall be digitally signed, encrypted, nontamper able and in compliance with the provisions of the IT Act, 2000. In case, ECN is sent through e-mail as an attachment, the attached file shall also be secured with the digital signature, encrypted and nontamperable.
- 39. The client shall note that non-receipt of bounced mail notification by the stock broker shall amount to delivery of the contract note at the e-mail ID of the client.
- 40. The stock broker shall retain ECN and acknowledgement of the e-mail in a soft and non-tamperable form in the manner prescribed by the exchange in compliance with the provisions of the IT Act, 2000 and as per the extant rules/regulations/circulars/guidelines issued by SEBI/Stock Exchanges from time to time. The proof of delivery i.e., log report generated by the system at the time of sending the contract notes shall be maintained by the stock broker for the specified period under the extant regulations of SEBI/stock exchanges. The log report shall provide the details of the contract notes that are not delivered to the client/ e-mails rejected or bounced back. The stock broker shall take all possible steps to ensure receipt of notification of bounced mails by him at all times within the stipulated time period under the extant regulations of SEBI/stock exchanges.
- 41. The stock broker shall continue to send contract notes in the physical mode to such clients who do not opt to receive the contract notes in the electronic form. Wherever the ECNs have not been delivered to the client or has been rejected (bouncing of mails) by the e-mail ID of the client, the stock broker shall send a physical contract note to the client within the stipulated time under the extant regulations of SEBI/ stock exchanges and maintain the proof of delivery of such physical contract notes.
- 42. In addition to the e-mail communication of the ECNs to the client, the stock broker shall simultaneously publish the ECN on his designated web-site, if any, in a secured way and enable relevant access to the clients and for this purpose, shall allot a unique user name and password to the client, with an option to the client to save the contract note electronically and/or take a print out of the same.

## LAW AND JURISDICTION

- 43. In addition to the specific rights set out in this document, the stock broker, sub-broker and the client shall be entitled to exercise any other rights which the stock broker or the client may have under the Rules, Byelaws and Regulations of the Exchanges in which the client chooses to trade and circulars/notices issued thereunder or Rules and Regulations of SEBI.
- 44. The provisions of this document shall always be subject to Government notifications, any rules, regulations, guidelines and circulars/notices issued by SEBI and Rules, Regulations and Bye laws of the relevant stock exchanges, where the trade is executed, that may be in force from time to time.
- 45. The stock broker and the client shall abide by any award passed by the Arbitrator(s) under the Arbitration and Conciliation Act, 1996. However, there is also a provision of appeal within the stock exchanges, if either party is not satisfied with the arbitration award.
- 46. Words and expressions which are used in this document but which are not defined herein shall, unless the context otherwise requires, have the same meaning as assigned thereto in the Rules, Byelaws and Regulations and circulars/notices issued thereunder of the Exchanges/SEBI.
- 47. All additional voluntary clauses/document added by the stock broker should not be in contravention with rules/regulations/notices/circulars of Exchanges/SEBI. Any changes in such voluntary clauses/document(s) need to be preceded by a notice of 15 days. Any changes in the rights and obligations which are specified by Exchanges/SEBI shall also be brought to the notice of the clients.
- 48. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant stock Exchanges where the trade is executed, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

INTERNET & WIRELESS TECHNOLOGY BASED TRADING FACILITY PROVIDED BY STOCK BROKERS TO CLIENT (All the clauses mentioned in the 'Rights and Obligations' document(s) shall be applicable. Additionally, the clauses mentioned herein shall also be applicable.)

- Stock broker is eligible for providing Internet based trading (IBT) and securities trading through the use of wireless technology that shall include the use of devices such as mobile phone, laptop with data card, etc. which use Internet Protocol (IP). The stock broker shall comply with all requirements applicable to internet based trading/securities trading using wireless technology as may be specified by SEBI & the Exchanges from time to time.
- 2. The client is desirous of investing/trading in securities and for this purpose, the client is desirous of using either the internet based trading facility or the facility for securities trading through use of wireless technology. The Stock broker shall provide the Stock broker's IBT Service to the Client, and the Client shall avail of the Stock broker's IBT Service, on and subject to SEBI/Exchanges Provisions and the terms and conditions specified on the Stock broker's IBT Web Site provided that they are in line with the norms prescribed by Exchanges/ SEBI.
- 3. The stock broker shall bring to the notice of client the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/internet/smart order routing or any other technology should be brought to the notice of the client by the stock broker.
- 4. The stock broker shall make the client aware that the Stock Broker's IBT system itself generates the initial password and its password policy as stipulated in line with norms prescribed by Exchanges/SEBI.
- 5. The Client shall be responsible for keeping the Username and Password confidential and secure and shall be solely responsible for all orders entered and transactions done by any person whosoever through the Stock broker's IBT System using the Client's Username and/or Password whether or not such person was authorized to do so. Also the client is aware that authentication technologies and strict security measures are required for the internet trading/securities trading through wireless technology through order routed system and undertakes to ensure that the password of the client and/or his authorized representative are not revealed to any third party including employees and dealers of the stock broker
- 6. The Client shall immediately notify the Stock broker in writing if he forgets his password, discovers security flaw in Stock Broker's IBT System, discovers/suspects discrepancies/unauthorized access through his username/ password/account with full details of such unauthorized use, the date, the manner and the transactions effected pursuant to such unauthorized use, etc.
- 7. The Client is fully aware of and understands the risks associated with availing of a service for routing orders over the internet/securities trading through wireless technology and Client shall be fully liable and responsible for any and all acts done in the Client's Username/password in any manner whatsoever.
- 8. The stock broker shall send the order/trade confirmation through email to the client at his request. The client is aware that the order/ trade confirmation is also provided on the web portal. In case client is trading using wireless technology, the stock broker shall send the order/trade confirmation on the device of the client.
- 9. The client is aware that trading over the internet involves many uncertain factors and complex hardware, software, systems, communication lines, peripherals, etc. are susceptible to interruptions and dislocations. The Stock broker and the Exchange do not make any representation or warranty that the Stock broker's IBT Service will be available to the Client at all times without any interruption.
- 10. The Client shall not have any claim against the Exchange or the Stock broker on account of any suspension, interruption, non-availability or malfunctioning of the Stock broker's IBT System or Service or the Exchange's service or systems or non-execution of his orders due to any link/system failure at the Client/Stock brokers/ Exchange end for any reason beyond the control of the stock broker/Exchanges.

ANNEXURE – 5

## MANDATORY

## RISK DISCLOSURE DOCUMENT FOR CAPITAL MARKET AND DERIVATIVES SEGMENTS

This document contains important information on trading in Equities/Derivatives Segments of the stock exchanges. All prospective constituents should read this document before trading in Equities/Derivatives Segments of the Exchanges.

Stock exchanges/SEBI does neither singly or jointly and expressly nor impliedly guarantee nor make any representation concerning the completeness, the adequacy or accuracy of this disclosure document nor have Stock exchanges /SEBI endorsed or passed any merits of participating in the trading segments. This brief statement does not disclose all the risks and other significant aspects of trading.

In the light of the risks involved, you should undertake transactions only if you understand the nature of the relationship into which you are entering and the extent of your exposure to risk.

You must know and appreciate that trading in Equity shares, derivatives contracts or other instruments traded on the Stock Exchange, which have varying element of risk, is generally not an appropriate avenue for someone of limited resources/limited investment and/or trading experience and low risk tolerance. You should therefore carefully consider whether such trading is suitable for you in the light of your financial condition. In case you trade on Stock exchanges and suffer adverse consequences or loss, you shall be solely responsible for the same and Stock exchanges/its Clearing Corporation and/or SEBI shall not be responsible, in any manner whatsoever, for the same and it will not be open for you to take a plea that no adequate disclosure regarding the risks involved was made or that you were not explained the full risk involved by the concerned stock broker. The constituent shall be solely responsible for the consequences and no contract can be rescinded on that account. You must acknowledge and accept that there can be no guarantee of profits or no exception from losses while executing orders for purchase and/or sale of a derivative contract being traded on Stock exchanges.

It must be clearly understood by you that your dealings on Stock exchanges through a stock broker shall be subject to your fulfilling certain formalities set out by the stock broker, which may inter alia include your filling the know your client form, reading the rights and obligations, do's and don'ts, etc., and are subject to the Rules, Byelaws and Regulations of relevant Stock exchanges, its Clearing Corporation, guidelines prescribed by SEBI and in force from time to time and Circulars as may be issued by Stock exchanges or its Clearing Corporation and in force from time to time.

Stock exchanges does not provide or purport to provide any advice and shall not be liable to any person who enters into any business relationship with any stock broker of Stock exchanges and/or any third party based on any information contained in this document. Any information contained in this document must not be construed as business advice. No consideration to trade should be made without thoroughly understanding and reviewing the risks involved in such trading. If you are unsure, you must seek professional advice on the same.

In considering whether to trade or authorize someone to trade for you, you should be aware of or must get acquainted with the following:-

## 1. BASIC RISKS:

## **1.1** Risk of Higher Volatility:

Volatility refers to the dynamic changes in price that a security/derivatives contract undergoes when trading activity continues on the Stock Exchanges. Generally, higher the volatility of a security/derivatives contract, greater is its price swings. There may be normally greater volatility in thinly traded securities / derivatives contracts than in active securities /derivatives contracts. As a result of volatility, your order may only be partially executed or not executed at all, or the price at which your order got executed may be substantially different from the last traded price or change substantially thereafter, resulting in notional or real losses.

## **1.2** Risk of Lower Liquidity:

Liquidity refers to the ability of market participants to buy and/or sell securities / derivatives contracts expeditiously at a competitive price and with minimal price difference. Generally, it is assumed that more the numbers of orders available in a market, greater is the liquidity. Liquidity is important because with greater liquidity, it is easier for investors to buy and/or sell securities / derivatives contracts swiftly and with minimal price difference, and as a result, investors are more likely to pay or receive a competitive price for securities / derivatives contracts purchased or sold. There may be a risk of lower liquidity in some

securities / derivatives contracts as compared to active securities / derivatives contracts. As a result, your order may only be partially executed, or may be executed with relatively greater price difference or may not be executed at all.

**1.2.1** Buying or selling securities / derivatives contracts as part of a day trading strategy may also result into losses, because in such a situation, securities / derivatives contracts may have to be sold / purchased at low / high prices, compared to the expected price levels, so as not to have any open position or obligation to deliver or receive a security / derivatives contract.

## **1.3** Risk of Wider Spreads:

Spread refers to the difference in best buy price and best sell price. It represents the differential between the price of buying a security / derivatives contract and immediately selling it or vice versa. Lower liquidity and higher volatility may result in wider than normal spreads for less liquid or illiquid securities / derivatives contracts. This in turn will hamper better price formation.

## 1.4 Risk-reducing orders:

The placing of orders (e.g., "stop loss" orders, or "limit" orders) which are intended to limit losses to certain amounts may not be effective many a time because rapid movement in market conditions may make it impossible to execute such orders.

- **1.4.1** A "market" order will be executed promptly, subject to availability of orders on opposite side, without regard to price and that, while the customer may receive a prompt execution of a "market" order, the execution may be at available prices of outstanding orders, which satisfy the order quantity, on price time priority. It may be understood that these prices may be significantly different from the last traded price or the best price in that security / derivatives contract.
- **1.4.2** A "limit" order will be executed only at the "limit" price specified for the order or a better price. However, while the customer receives price protection, there is a possibility that the order may not be executed at all.
- **1.4.3** A stop loss order is generally placed "away" from the current price of a stock / derivatives contract, and such order gets activated if and when the security / derivatives contract reaches, or trades through, the stop price. Sell stop orders are entered ordinarily below the current price, and buy stop orders are entered ordinarily above the current price. When the security / derivatives contract reaches the pre -determined price, or trades through such price, the stop loss order converts to a market/limit order and is executed at the limit or better. There is no assurance therefore that the limit order will be executable since a security / derivatives contract might penetrate the pre-determined price, in which case, the risk of such order not getting executed arises, just as with a regular limit order.

## 1.5 Risk of News Announcements:

News announcements that may impact the price of stock / derivatives contract may occur during trading, and when combined with lower liquidity and higher volatility, may suddenly cause an unexpected positive or negative movement in the price of the security / contract.

## 1.6 Risk of Rumors:

Rumors about companies / currencies at times float in the market through word of mouth, newspapers, websites or news agencies, etc. The investors should be wary of and should desist from acting on rumors.

## 1.7 System Risk:

High volume trading will frequently occur at the market opening and before market close. Such high volumes may also occur at any point in the day. These may cause delays in order execution or confirmation.

- **1.7.1** During periods of volatility, on account of market participants continuously modifying their order quantity or prices or placing fresh orders, there may be delays in order execution and its confirmations.
- **1.7.2** Under certain market conditions, it may be difficult or impossible to liquidate a position in the market at a reasonable price or at all, when there are no outstanding orders either on the buy side or the sell side, or if trading is halted in a security / derivatives contract due to any action on account of unusual trading activity or security / derivatives contract hitting circuit filters or for any other reason.

## **1.8 System/Network Congestion:**

Trading on exchanges is in electronic mode, based on satellite/leased line based communications, combination

of technologies and computer systems to place and route orders. Thus, there exists a possibility of communication failure or system problems or slow or delayed response from system or trading halt, or any such other problem/glitch whereby not being able to establish access to the trading system/network, which may be beyond control and may result in delay in processing or not processing buy or sell orders either in part or in full. You are cautioned to note that although these problems may be temporary in nature, but when you have outstanding open positions or unexecuted orders, these represent a risk because of your obligations to settle all executed transactions.

# 2. As far as Derivatives segments are concerned, please note and get yourself acquainted with the following additional features:-

## 2.1 Effect of "Leverage" or "Gearing":

In the derivatives market, the amount of margin is small relative to the value of the derivatives contract so the transactions are 'leveraged' or 'geared'. Derivatives trading, which is conducted with a relatively small amount of margin, provides the possibility of great profit or loss in comparison with the margin amount. But transactions in derivatives carry a high degree of risk.

You should therefore completely understand the following statements before actually trading in derivatives and also trade with caution while taking into account one's circumstances, financial resources, etc. If the prices move against you, you may lose a part of or whole margin amount in a relatively short period of time. Moreover, the loss may exceed the original margin amount.

- A. Futures trading involve daily settlement of all positions. Every day the open positions are marked to market based on the closing level of the index / derivatives contract. If the contract has moved against you, you will be required to deposit the amount of loss (notional) resulting from such movement. This amount will have to be paid within a stipulated time frame, generally before commencement of trading on next day.
- B. If you fail to deposit the additional amount by the deadline or if an outstanding debt occurs in your account, the stock broker may liquidate a part of or the whole position or substitute securities. In this case, you will be liable for any losses incurred due to such close-outs.
- C. Under certain market conditions, an investor may find it difficult or impossible to execute transactions. For example, this situation can occur due to factors such as illiquidity i.e. when there are insufficient bids or offers or suspension of trading due to price limit or circuit breakers etc.
- D. In order to maintain market stability, the following steps may be adopted: changes in the margin rate, increases in the cash margin rate or others. These new measures may also be applied to the existing open interests. In such conditions, you will be required to put up additional margins or reduce your positions.
- E. You must ask your broker to provide the full details of derivatives contracts you plan to trade i.e. the contract specifications and the associated obligations.

## 2.2 Currency specific risks:

- 1. The profit or loss in transactions in foreign currency-denominated contracts, whether they are traded in your own or another jurisdiction, will be affected by fluctuations in currency rates where there is a need to convert from the currency denomination of the contract to another currency.
- 2. Under certain market conditions, you may find it difficult or impossible to liquidate a position. This can occur, for example when a currency is deregulated or fixed trading bands are widened.
- 3. Currency prices are highly volatile. Price movements for currencies are influenced by, among other things: changing supply-demand relationships; trade, fiscal, monetary, exchange control programs and policies of governments; foreign political and economic events and policies; changes in national and international interest rates and inflation; currency devaluation; and sentiment of the market place. None of these factors can be controlled by any individual advisor and no assurance can be given that an advisor's advice will result in profitable trades for a participating customer or that a customer will not incur losses from such events.

## 2.3 Risk of Option holders:

1. An option holder runs the risk of losing the entire amount paid for the option in a relatively short

period of time. This risk reflects the nature of an option as a wasting asset which becomes worthless when it expires. An option holder who neither sells his option in the secondary market nor exercises it prior to its expiration will necessarily lose his entire investment in the option. If the price of the underlying does not change in the anticipated direction before the option expires, to an extent sufficient to cover the cost of the option, the investor may lose all or a significant part of his investment in the option.

2. The Exchanges may impose exercise restrictions and have absolute authority to restrict the exercise of options at certain times in specified circumstances.

## 2.4 Risks of Option Writers:

- 1. If the price movement of the underlying is not in the anticipated direction, the option writer runs the risks of losing substantial amount.
- 2. The risk of being an option writer may be reduced by the purchase of other options on the same underlying interest and thereby assuming a spread position or by acquiring other types of hedging positions in the options markets or other markets. However, even where the writer has assumed a spread or other hedging position, the risks may still be significant. A spread position is not necessarily less risky than a simple 'long' or 'short' position.
- 3. Transactions that involve buying and writing multiple options in combination, or buying or writing options in combination with buying or selling short the underlying interests, present additional risks to investors. Combination transactions, such as option spreads, are more complex than buying or writing a single option. And it should be further noted that, as in any area of investing, a complexity not well understood is, in itself, a risk factor. While this is not to suggest that combination strategies should not be considered, it is advisable, as is the case with all investments in options, to consult with someone who is experienced and knowledgeable with respect to the risks and potential rewards of combination transactions under various market circumstances.
- 3. TRADING THROUGH WIRELESS TECHNOLOGY/ SMART ORDER ROUTING OR ANY OTHER TECHNOLOGY: Any additional provisions defining the features, risks, responsibilities, obligations and liabilities associated with securities trading through wireless technology/ smart order routing or any other technology should be brought to the notice of the client by the stock broker.

## 4. GENERAL

- **4.1** The term 'constituent' shall mean and include a client, a customer or an investor, who deals with a stock broker for the purpose of acquiring and/or selling of securities / derivatives contracts through the mechanism provided by the Exchanges.
- **4.2** The term 'stock broker' shall mean and include a stock broker, a broker or a stock broker, who has been admitted as such by the Exchanges and who holds a registration certificate from SEBI.

ANNEXURE-6

MANDATORY

# GUIDANCE NOTE - DO'S AND DON'TS FOR TRADING ON THE EXCHANGE(S) FOR INVESTORS

## BEFORE YOU BEGIN TO TRADE

- 1. Ensure that you deal with and through only SEBI registered intermediaries. You may check their SEBI registration certificate number from the list available on the Stock exchanges at www.bseindia.com/ www.nseindia.com/www.mcx-sx.com and SEBI website www.sebi.gov.in.
- 2. Ensure that you fill the KYC form completely and strike off the blank fields in the KYC form.
- 3. Ensure that you have read all the mandatory documents viz. Rights and Obligations, Risk Disclosure Document, Policy and Procedure document of the stock broker.
- 4. Ensure to read, understand and then sign the voluntary clauses, if any, agreed between you and the stock broker. Note that the clauses as agreed between you and the stock broker cannot be changed without your consent.
- 5. Get a clear idea about all brokerage, commissions, fees and other charges levied by the broker on you for trading and the relevant provisions/ guidelines specified by SEBI/Stock exchanges.
- 6. Obtain a copy of all the documents executed by you from the stock broker free of charge.
- 7. In case you wish to execute Power of Attorney (POA) in favour of the Stock broker, authorizing it to operate your bank and demat account, please refer to the guidelines issued by SEBI/Exchanges in this regard.

## TRANSACTIONS AND SETTLEMENTS

- 8. The stock broker may issue electronic contract notes (ECN) if specifically authorized by you in writing. You should provide your email id to the stock broker for the same. Don't opt for ECN if you are not familiar with computers.
- 9. Don't share your internet trading account's password with anyone.
- 10. Don't make any payment in cash to the stock broker.
- 11. Make the payments by account payee cheque in favour of the stock broker. Don't issue cheques in the name of sub-broker. Ensure that you have a documentary proof of your payment/deposit of securities with the stock broker, stating date, scrip, quantity, towards which bank/ demat account such money or securities deposited and from which bank/ demat account.
- 12. Note that facility of Trade Verification is available on stock exchanges' websites, where details of trade as mentioned in the contract note may be verified. Where trade details on the website do not tally with the details mentioned in the contract note, immediately get in touch with the Investors Grievance Cell of the relevant Stock exchange.
- 13. In case you have given specific authorization for maintaining running account, payout of funds or delivery of securities (as the case may be), may not be made to you within one working day from the receipt of payout from the Exchange. Thus, the stock broker shall maintain running account for you subject to the following conditions:
  - a) Such authorization from you shall be dated, signed by you only and contains the clause that you may revoke the same at any time.
  - b) The actual settlement of funds and securities shall be done by the stock broker, at least once in a calendar quarter or month, depending on your preference. While settling the account, the stock broker shall send to you a 'statement of accounts' containing an extract from the client ledger for funds and an extract from the register of securities displaying all the receipts/deliveries of funds and securities. The statement shall also explain the retention of funds and securities and the details of the pledged shares, if any.
  - c) On the date of settlement, the stock broker may retain the requisite securities/funds towards outstanding obligations and may also retain the funds expected to be required to meet derivatives margin obligations for next 5 trading days, calculated in the manner specified by the exchanges. In respect of cash market

transactions, the stock broker may retain entire pay-in obligation of funds and securities due from clients as on date of settlement and for next day's business, he may retain funds/securities/margin to the extent of value of transactions executed on the day of such settlement in the cash market.

- d) You need to bring any dispute arising from the statement of account or settlement so made to the notice of the stock broker in writing preferably within 7 (seven) working days from the date of receipt of funds/securities or statement, as the case may be. In case of dispute, refer the matter in writing to the Investors Grievance Cell of the relevant Stock exchanges without delay.
- 14. In case you have not opted for maintaining running account and pay-out of funds/securities is not received on the next working day of the receipt of payout from the exchanges, please refer the matter to the stock broker. In case there is dispute, ensure that you lodge a complaint in writing immediately with the Investors Grievance Cell of the relevant Stock exchange.
- 15. Please register your mobile number and email id with the stock broker, to receive trade confirmation alerts/ details of the transactions through SMS or email, by the end of the trading day, from the stock exchanges.

## IN CASE OF TERMINATION OF TRADING MEMBERSHIP

- 16. In case, a stock broker surrenders his membership, is expelled from membership or declared a defaulter; Stock exchanges gives a public notice inviting claims relating to only the "transactions executed on the trading system" of Stock exchange, from the investors. Ensure that you lodge a claim with the relevant Stock exchanges within the stipulated period and with the supporting documents.
- 17. Familiarize yourself with the protection accorded to the money and/or securities you may deposit with your stock broker, particularly in the event of a default or the stock broker's insolvency or bankruptcy and the extent to which you may recover such money and/or securities may be governed by the Bye-laws and Regulations of the relevant Stock exchange where the trade was executed and the scheme of the Investors' Protection Fund in force from time to time.

## DISPUTES/ COMPLAINTS

- 18. Please note that the details of the arbitration proceedings, penal action against the brokers and investor complaints against the stock brokers are displayed on the website of the relevant Stock exchange.
- 19. In case your issue/problem/grievance is not being sorted out by concerned stock broker/sub-broker then you may take up the matter with the concerned Stock exchange. If you are not satisfied with the resolution of your complaint then you can escalate the matter to SEBI.
- 20. Note that all the stock broker/sub-brokers have been mandated by SEBI to designate an e-mail ID of the grievance redressal division/compliance officer exclusively for the purpose of registering complaints.

## POLICIES AND PROCEDURES OF AJCON GLOBAL SERVICES LIMITED

MANDATORY

This document contains the policies and procedures of Ajcon Global Services Limited (AGSL) as are presently in force in relation to,

1. Refusal of orders for Penny/illiquid Stock,

- 2. Applicable Brokerage limit,
- 3. Setting up of exposure limits,
- 4. Delayed payment charges,
- 5. Squaring off of market positions, collaterals and other securities,
- 6. Market and internal shortages,
- 7. Refusal of Client requests for fresh positions,
- 8. Suspension of Client's account and deregistering of the Client.

The policies set out herein may be modified from time to time without prior notice in accordance with the rules, Regulations and bye-laws of SEBI or the exchanges or other authorities or at the option of AGSL by way of notice of Not less than 15 (Fifteen) days to the Client.

## 1. Penny / illiquid securities:

AGSL shall from time to time classify and publish on its website a list of securities which are illiquid as per the list of illiquid securities notified on a periodic basis by the Stock Exchanges concerned and / or based on Such internal criteria as AGSL may deem fit. AGSL reserves the right to refuse execution of any transaction Requests of the Client on such illiquid securities or to reduce the open market interests of the Client in such securities. AGSL also reserves the right not to allow any trades or transactions in respect of certain securities or segments or orders/requests which may be below / above certain value / quantity as may be decided by AGSL from time to time.

## 2. Applicable Brokerage:

- 2.1. AGSL shall levy brokerage for the Client's transactions as per the brokerage slabs mutually agreed with the Client in writing in the Client Registration Form subject to the maximum rate prescribed by the Stock Exchanges / SEBI. The Client shall pay such fees, charges, and commissions as may be notified by AGSL From time to time depending upon the services availed by the Client. AGSL may require the client to pay an upfront service fee for availing the services offered by AGSL and the client shall pay such fee as and When so required.
- 2.2. Subject to such maximum prescribed rates, AGSL may revise the rates from time to time after intimation to the Client of the revised rates and the date on and from which the revised rates shall take effect. AGSL May intimate the revised rates either in writing addressed to the Client or by publishing the rate on its back-Office website or by both means. The Client shall intimate its objection(s) if any to the revised brokerage in writing addressed to the branch under which the Client is mapped in case the Client is a direct Client or to the controlling Branch if the Client is mapped under a sub-broker within 15 (fifteen) days of receipt of Intimation of the change in brokerage. The Client shall be deemed to have agreed to the change in Brokerage rates if he does not intimate any objection thereto within the time prescribed.
- 2.3. The Client shall pay all costs, charges, expenses, damages, losses, interests (including penal interests) and other outgoings incurred or suffered by AGSL as a result of the Client's default, including without limitation, due to dishonor of chaque.
- 2.4. AGSL may debit to the client's account any charges incurred by it in connection with settlement transactions in funds and securities and the Client hereby authorises AGSL to do the same.
- 2.5. All payments to AGSL shall be made clear and free of withholding and deduction, in Indian Rupees, in immediately available and freely transferable funds.
- 2.6. Brokerage shall be paid in the manner intimated by AGSL to the Client from time to time, including as a percentage of the value of the trade or as a flat fee or otherwise, together with the service tax as may be applicable from time to time on the same. The Client further agrees to pay any applicable taxes including the securities transaction tax, duties and levies as may be levied on the transaction from time to time.
- 2.7. The applicable stamp duty payable on any instruments relating to any transaction including without limitation any stamp duty payable on Contract Notes issued pursuant to transaction executed shall be payable by the client. Without prejudice to the generality of the above clause, the Client also agrees to pay any and all additional stamp duty payable if Contract Notes issued for any transaction executed are received by the Client in any other state other than the state of Maharashtra.
- 2.8. Without prejudice to the absolute obligation of the Client to pay/reimburse monies to AGSL as set-

out above, AGSL shall also be entitled to set-off and appropriate any monies that may be placed with or available with AGSL for and/or on behalf of the Client towards any dues of the Client to AGSL, arising howsoever.

## 3. Setting up of Exposure limits:

- 3.1. AGSL shall be entitled to sanction trading limits to the Client based on the margin lying to the credit of the Client in the form of funds / securities . AGSL at its sole discretion may refuse to accept any security as Collateral/margin. AGSL shall from time to time publish a list of securities which would be acceptable As collateral/margin. In setting exposure limits for the Client, AGSL shall be entitled to consider such factors as it may deem fit, including without limitation, the client's risk profile, risk appetite, loss bearing capacity, payment history, market volatility, risk management policy of AGSL and such other factors or conditions which AGSL may consider relevant for the purpose. AGSL reserves liberty to vary the trading/exposure limits of the Client depending upon its risk assessment from time to time having regard to the changes in any of the factors or market conditions bearing on the risk profile of the Client.
- 3.2. Neither AGSL, nor any affiliate of AGSL nor their respective directors, officers, employees, agents shall in any circumstances be liable for any direct or indirect loss, cost, liability, expense or damage (including without limitation all legal fees and expenses) arising from any variation or reduction of exposure or turnover limits by AGSL.

## 4. Delayed payment and consequences:

Delayed payment charge is only a penal measure. The Client should not construe it as funding arrangement. The client cannot demand continuation of service on a permanent basis citing levy of delayed payment charges.

- 4.1. Notwithstanding anything contained in these presents and without prejudice to margin funding guidelines issued by SEBI, any amounts which are overdue from the Client in any trading segments shall be liable to delayed payment charges at the rate of 2% per month or part thereof or such other rate as may be determined and communicated by AGSL. AGSL is authorized to debit the delayed payment charges to the Account of the Client at the end of each month/such other interval as may be decided by AGSL. The client will not be entitled to any interest on the credit balance/surplus margin available/ kept with Stock Broker. No interest or charges will be paid by Stock Broker to any client in respect of retention of funds or securities towards meeting future settlement obligation and in respect of running account authorization
- 4.2. Without prejudice to AGSL's other rights and to the extent permissible under Applicable Laws, AGSL shall be entitled to liquidate / close out all or any of the Client's positions for non-payment of margin or other amounts, outstanding debts, etc, and adjust the proceeds of such liquidation/close out, if any, against the Client's liabilities / obligations. Any and all losses and financial charges on account of such liquidation/ Closing-out shall be charged to and borne by the Client.
- 4.3. To the extent permissible under Applicable Laws, securities and monies lying with AGSL or in their possession or control, for any purpose, for the benefit of the Client, including in any account in which the Client may have an interest, shall be subject to a lien in favor of AGSL for the discharge of all the Indebtedness of the Client and the Client's other obligations to AGSL and/or any affiliates of AGSL.
- 4.4. AGSL shall be entitled to suspend or terminate the member-client relationship without prior notice if the Client fails to fulfill his/its payment obligations hereunder, under the Rights and Obligations or otherwise due to AGSL.
- 4.5. AGSL shall not be obliged to return any margin to the Client until the Client has satisfactorily discharged all its payment obligations or other obligations under this Rights and Obligations.

## 5. AGSL's right to square off:

Without prejudice to AGSL's other rights (including the right to refer a matter to arbitration), in the event of the Client failing to maintain/supply applicable margin money required to sustain the outstanding market positions of the Client, AGSL shall be entitled, at its option and liberty, to liquidate/close out all outstanding market positions or any part thereof such that the outstanding market positions are either zeroed out or reduced to an extent where available margin covers the market positions remaining after such square off. The Client understands and accepts that authority of AGSL to square off outstanding market interests of the Client in the event of the Client failing to furnish margin money immediately on demand is carte blanche qua the entire outstanding position and the Client shall not, as a matter of right, be entitled to reduction of the outstanding positions in stages in order that positions to the extent of available margin are retained in the Client's account. AGSL may also sell off all or any

securities of the Client lying with AGSL as collateral or otherwise, for any amounts due by the Client and adjust the proceeds of such liquidation/close out against The client's liabilities/obligations to AGSL. Any and all losses and financial charges on account of such liquidation/closing-out shall be charged to and borne by the client. Such liquidation/ close out may be without any prior reference or notice to the client. Client shall keep and hold AGSL indemnified and harmless from any loss arising out of such closing out/squaring off. Such liquidation or close out of positions shall Apply to any segment in which the Client does business with AGSL.

## 6. Market and internal shortages:

- 6.1. In case of purchase of securities by the Client, at times AGSL may be unable to deliver the securities to the Client on the payout day due to non receipt of the securities from the Stock Exchange(s) or due to non-receipt of the securities from another Client of AGSL who has sold the securities against the said purchase transaction. In case of short delivery from the Exchange, the securities shall be delivered to the Client from the deliveries received from the Exchange and in case of short delivery due to non-receipt of the securities from another Client of AGSL, the securities shall be delivered to the Client as per the policy of AGSL. The Client understands and acknowledges the same and undertakes that it shall not hold AGSL responsible for any loss or damages arising out of the same.
- 6.2. Auction or close out in case of Market Shortage Where the Client has sold securities and delivery of securities sold is not received on or before settlement date or the securities received are not in deliverable State or due to any reason whatsoever the client is not able to deliver securities and position is deliverable in market, the securities will be auctioned or closed out as per the rules of the concerned Exchange.Consequently, client will be responsible for any resulting losses and all associated cost including penalty Levied by the concerned Exchange.
- 6.3. Close out in case of Internal Shortages The Client hereby agrees that if he/she/it has short delivered any Securities against his/her/its pay-in obligation which resulted in internal shortage i.e. resulting in failure of delivery of securities to another client of AGSL who purchased the securities and the securities could not be auctioned in the market (self-auction), then AGSL will purchase the share on behalf of the default client in the market and will deliver the same to the buyer.

## 7. Refusal of Client requests for trades/transactions:

7.1. AGSL is entitled in its sole discretion to:

I restrict or refuse execution of any orders for transaction in any scrip if transaction in such scrip is not in Accordance with its internal due diligence policy and/or the directives and guidelines of the Exchanges and/ or the Regulator issued from time to time and the client shall not call in question any decision of AGSL to restrict or refuse transactions in such scrips on the ground that transactions in such scrip are not in violation of AGSL's due diligence policy or the directives or guidelines of the Exchange and/or the Regulator or on the ground that the Client has not been put on notice about the scrips on which trade restrictions have been imposed by AGSL.

I impose trade restrictions on any scrip having regarded in particular to any one or more of the following Factors viz. i) market volatility, ii) price sensitive announcements relating to any scrip, iii) Restrictions On trade volume imposed by the Exchange concerned, [IV) political instability in the country, v) external aggression or internal rebellion, vi) default by the Client to maintain applicable collateral/margin or to Make payment of dues or such other factors influencing the securities market.

I refuse to accept or act upon any request/order which in AGSL's sole opinion, amounts to manipulating trades or price manipulation or artificial trade(s) and/or fraudulent trade(s) or otherwise in breach of applicable laws and/or AGSL's internal policies, without obligation to give the Client its reasons for Doing so or close out any transaction which may have been executed but which AGSL was entitled to refuse to Execute being contrary to its internal due diligence policies or by reason of any other factors including but not limited to trades being manipulative in nature;

I disallow any trades or transactions in respect of certain securities or segments which may be below/ above certain value/quantity as may be decided by AGSL from time to time;

I AGSL may at its sole discretion decline to carry out the instructions or refuse to process / transmit the application form/order of the Client if it is uncertain of authenticity or is otherwise doubtful about the same for any reason.

7.2. AGSL shall not be liable, if any instructions are not carried out for any reason whatsoever

## 8. Suspension and deregistering of Client's Account:

8.1. If the Client apprehends that security of his account has been breached, the Client shall by writing made to the Branch under which the Client is mapped or to the controlling Branch if the Client is a Sub-Broker

Client, request suspension of transactions in the Client's account and AGSL may on receipt of such request suspend transactions in the account. The Client shall ensure pay in of funds and securities in respect of all transactions pending to be settled on or before the respective settlement date(s) and shall compulsorily square off all open derivative positions, failing which AGSL without further reference to the Client shall square off all open derivative positions prior to suspending the account. The account of the Client shall, if suspended, remain so suspended until such time as the Client's request in writing for reactivation of the Account is not received by AGSL. Provided always that AGSL may, without prejudice to its other rights to effect recovery of its dues, sell all or any collateral and other securities of the Client lying with it in the Client's account towards full or part recovery of the dues owing by the Client without prior notice or consent Of the Client.

- 8.2. AGSL may at any time, as it considers necessary in its sole discretion and without prior notice to the Client, prohibit, restrict or suspend the Client's access to or use of the Services provided to the Client under this Rights and Obligations, whether in part or entirely.
- 8.3. AGSL reserves the right to suspend or terminate this Rights and Obligations and deregister the client without prior notice in the event of

I any breach of the terms of this Rights and Obligations,

I in the event of infraction of any Rules, Bye-Laws, Regulations of SEBI or the Stock Exchange or of the provisions of any law for the time being in force governing dealings in the securities market without prior notice or on the directions of SEBI and/or the Exchanges.

I upon the death, winding up, bankruptcy, liquidation or lack of legal capacity of the Client

I The Client being designated as a defaulter by any credit rating agency or any action or proceedings have Been initiated by the relevant regulator/Authority including without limitation SEBI;

I bank account, demit account, securities account of the client being frozen or attached by any court of Law or any other competent authority for whatever reason;

I the Client having misrepresented facts at the time of entering into this Rights and Obligations or at the time of Giving instructions or otherwise;

I any proceedings or investigations that involve the Client or his/its properties having been initiated (or is/are ongoing);

I The Client fails to fulfill his/its payment obligations under this Rights and Obligations or otherwise due to AGSL or;

I If the Client migrates to a jurisdiction which prohibits trading in Indian Securities or otherwise subjects AGSL or any of its employees to any licensing or registration requirements.

- 8.4. All rights, liabilities and obligations of the parties arising out of or in respect of transactions entered into prior to deregistration of the Client shall continue to subsist and vest in /be binding on the respective parties or his/her/its respective heirs, executors, administrators, legal representatives or successors, as the case may Be.
- 8.5. Please note that for the purpose of training, security and compliance the conversation on telephones in the dealing rooms, may be recorded'
- 9. The prevailing policies and Procedures of AGSL in respect of the above said matters shall remain published on or such other websites as may be notified to the Client from its back-office website www.ajcononline.com time to time and the Client agrees that it is Client's responsibility to access, understand and abide by such policies at all times during the subsistence of this Rights and Obligations. AGSL shall provide the Client with secured access To its website through unique client specific user ID and Password.

I have read and understood the policies and procedures described in this above schedule and agree to be bound by the same.

Signature of Client

(If Partner, Corporate or other signatory, then attest with Company Stamp)

Place: \_\_\_\_\_

Date: \_\_\_\_\_

## TARIFF SHEET

## **BROKERAGE AND STATUTORY CHARGES**

Further, I agree to the following terms of doing business

Segment	Sq. c	off %	Sq. off	Min (ps)	Delivery % Min (ps)	Delivery Min (ps)
	Buy	Sell	Buy	Sell		
BSE Cash						
NSE Cash						
BSE F&O						
NSE F&O						
BSE DEBT						
NSE DEBT						
MCX-SX Cash						
MCX-SX F&O						
MCX-SX (Currency)						
MCX-SX DEBT						

The above given brokerage will be exclusive of the following charges.

	BSE Cash	NSE Cash	MCX-SX Cash	BSE F&O	NSE F&O	MCX-SX F&O	MCX-SX (Currency)
Transaction charges	0.00325%	0.00325%	0.002%	Future -0.0015%	Future -0.0034%	Future -0.002%	Future -0.002%
				Option-0.026%	Option- 0.076%	Option-0.0172%	Option -0.0171 %
Sq. up Stamp Duty	0.002%	0.002%	0.002%	0.002%	0.002%	0.002%	0.002%
Del. Stamp Duty	0.01%	0.01%	N.A.	N.A.	0.01%	N.A.	N.A.
STT	Actual	Actual	Actual	Actual	Actual	Actual	Actual
Service Tax as Applicable	Actual	Actual	Actual	Actual	Actual	Actual	Actual

	BSE DEBT	BSE Currency	NSE DEBT	MCX-SX DEBT
Transaction charges				
Sq. up Stamp Duty				
Del. Stamp Duty				
STT				
Service Tax as Applicable				

Signature of the Client

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MANDATORY



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 INSTRUCTIONS FOR THE APPLICANTS FOR ACCOUNT OPENING

 Applicant shall fill up the KYC Application form as specified by the KYC Registration Agency for individuals or for Non-Individuals as the case may be and additional KYC Form for opening a Demat Account for Individuals (Annexure 2.1) or for Non-Individuals (Annexure 2.2) and submit the same to the DP. The applicant should submit any one of the documents as valid Proof of Identity and Proof of address as specified by SEBI from time to time. If the investor is already KRA compliant, the investor should disclose such details of KRA with whom he / she is registered. Such investor need not submit KYC documents and KYC application form again. A Power of Attorney holder cannot open a demat account on behalf of the BO. DP must collect separate KYC application form sole / first holder, second holder in case of Joint Accounts. In case, if sole holder is a minor, KYC application form for opening a demat account. As per the format provide by CDSL (Annexure 2.2). The investor shall complete the standard form in all respects and Partnership Firms. In order to open an account, the investor needs to fill up KYC Application form from the CM for opening the multiple accounts of submit the same to the DP along with the relevant documents as prescribed by SEBI vide circular no. MIRSD/SE/CIR-21/2011 dated October 5, 2011 & circular no. MIRSD/CIR-26/2011 dated December 23, 2011. However, the DPs can obtain a single form from the CM for opening the multiple accounts of BSE and CM Clearing Member for exchanges other than BSE. Instructions to the application form. Those section of the application form, which are not relevant to any particular type of BO, shall be marked "Not Applicable".

 MIRSD/CIR-26/2011 dated December 23, may also be printed on the account opening forms or given to the BOs as a separate sheet along with the account opening form. Thos

codes provided are as to	1003.					
Exemption Code	D	G	Р	S	U	Н
Exemption Description	Custodian	Governor	President of India	Sikkim Resident	UN entities /	Holder Deceased
for the account holder					Multilateral Agencies	

## CHECK-LIST → (All the documents must be self attested by applicant)

## (A) Correspondence Address

- **Correspondence Address** This is applicable to all types of investors. If correspondence address of the BO is not the same as permanent address, then the DP shall obtain proof of correspondence address and enter the same in the system, in case the BO is not registered with KRA. If the BO is registered with KRA and wants to use the same correspondence address mentioned in the KRA system, the BO will inform the DP accordingly. If the BO is registered with KRA and does not want to use the correspondence address mentioned in the KRA system, the BO will inform the DP and submit SEBI specified proof of address document for the address to be entered on CDSL system. As per SEBI Circular No. CIR/MRD/DP/37/2010 dated December 14, 2010, address of a third party as a correspondence address, may be captured in a BO account provided that the Depository Participant (DP) ensures that all prescribed 'Know Your Client' norms are fulfilled for the third party also. The DP shall obtain proof of identity and proof of address for the third party. The DP shall also ensure that customer due diligence norms as specified in Rule 9 of Prevention of Money Laundering Rules, 2005 are complied with in respect of the third party. Where third party address is accepted as correspondence address, the DP shall ensure that proof of permanent address for the BO has been obtained and the same has been entered in the system. DPs should ensure that the statement of transactions and holdings are sent to the BO's permanent address atleast once in a year. In case of PMS accounts, portfolio manager's address cannot be captured as correspondence address. . address

## (B) Minor Details

- Minor Details

   The minor shall be the first and sole holder in the account i.e. there shall not be any joint accounts where a minor is a First / Second / Third joint holder.

   PAN card details of minor have to be entered in CDSL system.

   In case of death of Guardian of existing Minor account holder.

   In the case of death of the guardian of an existing minor account holder, the following procedure shall be followed:

   i. The minor's account shall be frozen under the appropriate reason code till the new guardian has completed all formalities.

   iii. Original or copy of the Court Order (duly notarized or attested by a Gazetted Officer), if the new guardian has been appointed by the Court.

   iv. The new guardian shall submit a new account opening form duly complete in all respects along with KYC application form or details of KRA registered with.

   v. DP has to provide a copy of Rights and Obligations document to the minor's account holder shall be suitably modified in the CDSL system.

   viii. After verification of the AOF and documentation, details of the Guardian of the Minor account holder shall be suitably modified in the CDSL system.

   viii. The signature of the deceased guardian shall be deleted and the signature of the new guardian shall be recorded in the CDSL system.

   viii. The minor has attained majority. DP must collect new KYC application form after the minor has attained majority. The following procedure is to be adopted: The account holder shall submit KYC application form or details of KRA registered with. The account holder shall submit a new account opening form duly complete in all respects and Obligations doccume

### (C) HUF The documents to be obtained are:

- a) The PAN details of the HUF entity would have to be entered in the CDSL system.
   b) Declaration by Karta giving details of the family members of the HUF with their names, sex (male/ female), date of birth and relationship with the Karta
- Karta.
  c) DPs shall note the following while opening a HUF account:

  HUF accounts cannot be opened with joint holder(s).
  HUF accounts cannot appoint a nominee.
  In the account opening form, the Karta shall sign under the HUF stamp.
  Account can be opened in the name of Existing Karta / HUF entity
  The name shall be as it appears in the PAN card, e.g. A H Doshi & Sons, Bal Govind Zangle (HUF).
  In case POA is to be given by the karta to some other entity to operate the HUF Account, the POA shall be signed by all the members of the HUF account in addition to the karta.

  Procedure to be adopted in the event of death of Karta is as follows:

  HUF, being a Hindu Undivided Family, the property of the family is managed by the Karta, HUF does not come to an end in the event of death of the Karta. In such a case, the members of the HUF will appoint the new Karta.
  The new karta shall submit to the DP the account modification form and record change in signature of the new Karta to operate the account.
  The previous account need not be closed and the same account can continue. continue.

continue. Procedure to be followed in case of partition of HUF: In case of partial partition of the HUF, if one or two members of the HUF have left, the others can still continue the HUF in the existing name. In case of full partition, the entire HUF is dissolved. In both the above cases, the Karta can transfer shares to the members who seek partition. If the issue of transfer cannot be amicably settled, the family members can go to court and transfer of shares can then be based on the Court directions. Procedure to be followed in case of POA being given for the HUF The Power of Attorney (POA) document shall be signed by the Karta of the HUF and all the co-parceners.

### (D) | NRI

In case of foreign address, if address with P.O. Box No. has been submitted as Permanent and/or Correspondence address. Additionally the DPs shall obtain the complete residential address of the NRI BO, under declaration at the time of opening of the account. Such BO shall give an undertaking that whenever there is a change in the residential address, the BO shall inform the DP. A declaration duly signed by the NRI that he/she has complied with and will continue to comply with, FEMA regulations and other applicable laws. Change of status from NRI to Resident and vice versa: It is the responsibility of the individual to inform the change of status to the DP with whom he/she has opened the demat account. Subsequently, a new demat account in the new status will have to be opened, securities shall be transferred from the old demat account to the new demat account and then the old demat account shall be closed. a)

b)

### (E) Foreign Nationals

a) Documents – same as NRI. • b) If the foreign address with P.O. Box No. is given as Permanent and/or Correspondence address, additionally, the DPs should obtain the complete residential address of the Foreign National BO, under declaration at the time of opening of the account. Such BO shall give an undertaking that whenever there is a change in the residential address, the BO shall inform the DP.

## (F) Association of Persons (AOP)

a) Object of the association. b) Powers of the Managing Committee. c) Copy of the Bye Laws.

### Proprietary / Partnership Firms (G)

BO accounts in the name of the Proprietorship Concern or Partnership Firm cannot be opened in CDSL system. KYC application form / KRA details are to be obtained for proprietor / partners and partnership firm. For Partnership firm, Partnership deed is also to be obtained. The pan card details of the partnership firm / proprietor is to be updated in the CDSL system. BO's Account can have a maximum of three names associated with it: the Sole/ First Account holder, the First Joint holder and the Second Joint holder. One passport-size photograph of each applicant shall be pasted on the form along with their signatures across the photograph and Account Opening

## Form (H) Foreign Corporate

A duly signed declaration that the corporate has complied with, and will continue to comply with, FEMA Regulations and other applicable laws.

## (I) Clearing Member (CM)

- a) If CM is a corporate body: True copy of certificate of registration with SEBI, certified by Managing Director/Company Secretary / notarized.
  b) If CM is a not a corporate body: The CM account (CM Pool / CM Principal / 1 / Early Pay-in) may be opened in the CDSL system:
  i)- either in the name of the partnership firm/entity as mentioned on the Certificate of Registration with SEBI, or ii)- in the name of the proprietor or partners (up to three partners). Photocopy of Certificate of Registration with SEBI, duly notarized.
  c) Asset Management Company (AMC) Pool Account: This account is linked with a stock exchange. Following document is to be submitted by the AMC for opening the pool account with any DP of CDSL for the purpose of settlement of mutual fund units:
- units
  - Letter / circular / instructions issued by the concerned Stock Exchange indicating the CM ID.

## OCBs (J) [

- a) Certified true copy of Board Resolution, certified by Managing Director/Company Secretary for persons authorized by the Board to act as authorized signatory (ies). b) Names of the authorized signatory (ies), designation, photographs and their specimen signatures, certified by Managing Director/Company Secretary. c) Memorandum and Articles of Association of the Company.
- a) RBI Registration Certificate.
   a) Declaration from the OCB that it meets with the guidelines issued by RBI / Ministry of Finance.
   f) Certificate from overseas auditors in Form OAC or OAC 1, as may be applicable.
- g) Statement of account from the Bank.

## (K)

Society Registered Society: The account shall be opened in the name of the society. Unregistered Society: a) The account shall be opened in the names of the members under "Individual" category (maximum three accountholders). b) All the documents, as applicable for account opening under individual category, shall be obtained.

### Trust (L)

- Public Trust / Charitable Trust and Trust capable of holding property in its name (Registered Trust /Public Trust): a) Account shall be opened in the name of the Trust. b) Certificate of Registration of Trust under the Societies Registration Act/Public Trust Act, 1860 / Bombay Public Trust Act, 1950 / Public Trust Act, of relevant State. c) Certified true copy of Board Resolution to open the demat account and specifying the persons authorized by the Board to act as Authorized signatory(ies) to operate the demat account. b) Deref the outhorized construction of actionation and their specimen constructs due varified by the Managing Trustop
- d) Names of the authorized signatories, designation, and their specimen signatures duly verified by the Managing Trustee

signatory(ies) to operate the demat account.
d) Names of the authorized signatories, designation, and their specimen signatures duly verified by the Managing Trustee.
Private Trust:
a) The Board of Trustees shall specify the names of the trustee/s who shall hold/ operate the demat account.
b) The account shall be opened in the names of the trustees under "Individual" category of the first named trustee (maximum three account holders). Recognized' Funds / Trusts/ Other similar entities.
The Funds/ Trusts/ Entities presently included under this category are as follows:
a) Employees Provident Fund, which have been recognized by the Provident Fund Commissioner under Employee's Provident Funds & Miscellaneous Provisions Act, 1952.
b) Employees Gratuity Fund, which are formed under Payment of Gratuity Act, 1972.
c) Superannuation Fund which are formed under the guidelines issued by Income Tax Department.
d) Venture Capital Funds which are registered by SEBI.
(e) ESOP Trust formed pursuant to the guidelines issued by SEBI.
Accounts of the above Funds/ Trusts/ Entities shall be opened in the name of above Funds/ Trusts/ Entities as they are recognized either under the Income Tax Act or Securities & Exchange Board of India Act, etc.
Documents to be furnished by the above Funds/ Trusts/ Entities and other Funds/ Trusts/ Entities, which are similarly placed, are:
• Certificate of Registration, if any, issued by the authority recognizing the Funds/ Trusts/ Entities as on the Board of Trustees/Governing Body to open the demat account and specifying the persons authorized by the Board to act as Authorized signatories to operate the demat account;
• Names of the authorized signatories, designation, and their specimen signatures duly verified by the Managing Trustee;

### (M) Banks

a) Certified true copy of Board Resolution, or b) Letter on the letterhead of the bank, signed by the Chairman/MD authorizing opening of account and authority given to authorized signatories to open and operate the demat account.

### Mutual Funds (N)

SEBI Registration Certificate clearly indicating the name of the Mutual Fund.

(O) Escrow Account

 KYC form / KRA details of entity that is opening the account (RTA / Clearing Member / Manager to the Issue).
 The photographs of the authorized signatory (ies) who would be operating the account.
 PAN card of both parties i.e. Corporate entity & Escrow Agent. The PAN details of the Corporate entity would have to be captured in the CDSL system.
 Procedure for opening Escrow account.
 The escrow account shall be opened in the name and form of < Issuer name> - <Reason for opening the escrow account>-operated by-<Operator Name> for e.g. Infosys Technologies Ltd. – Buyback Account - Operated by – Karvy Consultants Ltd.
 The photographs of authorized signatories who will be opening the account along with name, designation shall also be obtained.
 The escrow account shall be activity for which it has been opened. Such period shall be as specified by SEBI / CDSL or any such regulating authority from time to time. After the specified period is over the account shall be closed by the DP irrespective of whether the closure instruction is received from the account holder or not.

instruction is received from the account holder or not. Limited Liability Partnership Firm Demat Account for Limited Liability Partnership Firm [which is registered under the Limited Liability Partnership Act (2008)] Such an account shall be opened as: <"Company Name" Limited Liability Partnership> or <"Company Name" LLP>. For example, if the company name is "ABC" then the demat account shall be obtained : (i) Registration Certificate granted by the Registrar to the LLP under the LLP Act 2008. (ii) Declaration, on the letterhead of the LLP signed by all the designated partner/s clearly stating that the within named persons, who are designated partners of the LLP, have been nominated as authorized signatories to open and operate the said demat account on behalf of the LLP. (iii) The declaration shall specify the manner in which the account will be operated, that is: jointly or severally and shall give details of the names, addresses and DPIN [Designated Partner Identification Number] along with their signatures and photographs. (iv) PAN Card details of the LLP are to be entered in the CDSL system. (v) The bank details in the name of the LLP, as sole / first holder in the bank account. (vi) PAN card of the authorized signatories to be kept on record. (vii) In case of change in registered office address of the LLP, the DP should take on record the notice of change of address filed by the LLP with the Registrar • Joint holders in the demat account may be allowed. • Nomination in such demat accounts shall not be allowed. • Such demat accounts shall be opened under "Corporate" status in the CDSL system with the sub-status "Limited Liability Partnership". 29

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## Additional KYC Form for Opening a Demat Account

## For Individuals

Signature of Client

## AJCON GLOBAL SERVICES LIMITED

101, Samarth, LT. P.N.Kotnis Road, Off Hinduja Hospital, Mahim West, Mumbai - 400016. (To be filled by the Depository Participant)

Application	No.								Date						
DP Internal Reference No.															
DP ID	1	2	0	4	5	7	0	0	Client ID	0	0	0			

(To be filled by the applicant in **BLOCK LETTERS** in English) I / We request you to open a demat account in my / our name as per the following details: -

## **Holders Details**

Sole / First Holder's Name	PAN	
	UID	
Second Holder's Name	PAN	
	UID	
Third Holder's Name	PAN	
	UID	

Name*	
* In case	e of Firms, Association of Persons (AOP), Partnership Firm, Unregistered Trust, etc., although the account is opened in the name of the
natura	al persons, the name of the Firm, Association of Persons (AOP), Partnership Firm, Unregistered Trust, etc., should be mentioned above.

Type of Account	t (Please tick which	ever is applicable)	
Status		Sub – Status	
🗖 Individual	<ul> <li>Individual Resident</li> <li>Individual HUF / AOP</li> <li>Minor</li> </ul>	<ul> <li>Individual-Director</li> <li>Individual Promoter</li> <li>Others (specify)</li> </ul>	<ul> <li>Individual Director's Relative</li> <li>Individual Margin Trading A/C (MANTRA)</li> </ul>
🗅 NRI	<ul> <li>NRI Repatriable</li> <li>NRI Non-Repatriable Promoter</li> </ul>	<ul> <li>NRI Non-Repatriable</li> <li>NRI – Depository Receipts</li> </ul>	<ul> <li>NRI-Repatriable Promoter</li> <li>Others (specify)</li> </ul>
Foreign National	Foreign - National	Foreign National - Depository R	eccipts 🛛 Others (specify)

Details of Guardian

(in case the account holder is minor)

Guardian's Name	PAN					
Relationship with the applicant						

I / We instruct the DP to receive each and every credit in my / our account [Automatic Credit]									
I / We would like to instruct the DP to accept all the pledge instructions in my /our account without any other further instruction from my/our end (If not marked, the default option would be 'No')									
Account Statement Requirement	□ As per SEBI Regulation □ Daily □ Weekly □ Fortnightly □ Monthly								
I / We request you to send Electronic 1	ransaction-cum-Holding Statement at the email ID	🗅 Yes 🗀 No							

I/ We would like to share the email ID with the RTA	🗆 Yes	🗆 No
I / We would like to receive the Annual Report		
I / We wish to receive dividend / interest directly in to my bank account as given below through ECS		

Daul Dataila (Dividend Daul Datai	
Bank Details (Dividend Bank Detai	ls)

Bank Code (9 digit MICF	R code)																	
IFS Code (11 character)			1											I				$\neg$
Account number		I		1		1					I		1		1			
Account type		🗆 Savin	σ		🗆 Cur	rrent			ash Credit		l Oth	ners (sp	ecify)					
Bank Name			δ										Jeenyj					
Branch Name																		
Bank Branch Address																		
																		$\neg$
City	I				State				Country			PIN						
<ul> <li>(i) Photocopy of the cancelled cheque having the name of the account holder where the cheque book is issued, (or)</li> <li>(ii) Photocopy of the Bank Statement having name and address of the BO</li> <li>(iii) Photocopy of the Passbook having name and address of the BO, (or)</li> <li>(iv) Letter from the Bank.</li> <li>In case of options (ii), (iii) and (iv) above, MICR code of the branch should be present / mentioned on the document and it shall be self-certified by the BO.</li> <li>MICR code starting with 000 will not be eligible for ECS.</li> <li>OTHER DETAILS</li> </ul>																		
	como dotaile <i>l</i>	(nlassa si	oocify).	Incon	no Pa	ngo n	ora	nnum										
1. Gross Annual Income details (please specify): Income Range per annum         □ Upto Rs. 1,00,000/-       □ Rs. 1,00,001/- to Rs. 5,00,000/-         □ Rs. 10,00,001/- to Rs. 25,00,000/-       □ Rs. 5,00,001/- to Rs. 25,00,000/-         □ Rs. 10,00,001/- to Rs. 25,00,000/-       □ Above Rs. 25,00,001/-         Net worth as on Date :																		
2. Occupation (plea any one and give details)	ate Sec fessiona						Governmen Retired						Stud Othe		pecify	()		
3. Please tick, if ap	plicable	🗆 Polit	tically E	xpose	ed Per	rson (F	PEP)	🗆 Rela	ted to a P	olitically	Ехро	osed F	Persor	n (RF	PEP)			
4. Any other inform	nation																	
SMS Alert Facility Refer to Terms & Conditions given as Annexure-2.4	Yes MC (Mandatory , (if POA is not )	if you are	giving Po					•	ncel this opt	ion).							) No	
Transactions Using Se (TRUST). Refer to Terms and C Annexure – 2.6	I/We wish to avail the TRUST facility using the Mobile number registered for SMS Alert Fa         I/We have read and understood the Terms and Conditions prescribed by CDSL for the sa         Yes         No         I/We wish to register the following clearing member IDs under my/our below mentioned BO ID registered for TRUST																	
		Sto	ock Ex Nam	chang e/ID	e		Clearing N Nam					-	Membo ional)	er ID				
easi	easi       Image: Sector																	

I / We have received and read the Rights and Obligations document and terms & conditions and agree to abide by and be bound by the same and by the Bye Laws as are in force from time to time. I / We declare that the particulars given by me/us above are true and to the best of my/our knowledge as on the date of making this application. I/We agree and undertake to intimate the DP any change(s) in the details / Particulars mentioned by me / us in this form. I/We further agree that any false / misleading information given by me / us or suppression of any material information will render my account liable for termination and suitable action.

	First/Sole Authorised	Second Authorised Signatory	Third Authorised Signatory						
	Signatory								
Name									
Designation									
Signature	(P)	(F	F						
(Signatures should be preferably in black ink). (In case of more authorised signatories, please add annexure 31									

Signature of Client\_

I/We the sole holder / Joint holders / Guardian (in case of minor) hereby declare that: □ I/We do not wish to nominate any one for this demat account.

I/We nominate the following person who is entitled to receive security balances lying in my/our account, particulars whereof are given below, in the event of my / our death.

## Nominee details

Full name of the Nominee			
(As per PAN Card)	First Name	Middle Name	Last Name
Address			
City		State	
Country		PIN	
Telephone No.		Fax No.	
PAN		UID	
E-mail ID			
Relationship with BO (if any)			
Date of Birth (Mandatory if nominee is a minor)			

As the nominee is a minor as on date, to receive the securities in this account on behalf of the nominee in the event of the death of the Sole holder / all Joint holders. I/We appoint following person to act as Guardian:

Full name of Guardian of Nominee:							
(As per PAN Card)	First Name	Middle Name	Last Name				
Address							
City		State					
Country		PIN					
Telephone No.		Fax No.					
E-mail ID		· ·					
Relationship of Guardian with Nominee							

This nomination shall supersede any prior nomination made by me/us and also any testamentary document executed by me/us. Note: Two witnesses shall attest signature(s) / Thumb impression(s).

### Dotails of the Witness (Other than account holdor nomi ا م د ام

	First Witness	Second Witness
Names of Witness		
Address of witness		
Signature of Witness		

I / We have received and read the Rights and Obligations document and terms & conditions and agree to abide by and be bound by the same and by the Bye Laws as are in force from time to time. I / We declare that the particulars given by me/us above are true and to the best of my/our knowledge as on the date of making this application. I/We agree and undertake to intimate the DP any change(s) in the details / Particulars mentioned by me / us in this form. I/We further agree that any false / misleading information given by me / us or suppression of any material information will render my account liable for termination and suitable action.

	First/Sole Holder or Guardian (in case of Minor)	Second Holder	Third Holder
Name			
Signature	F	F	Ŧ

(Signatures should be preferably in black ink).

CDSL Your Depository

Dated

Nomination Registration No.

## AJCON GLOBAL SERVICES LIMITED

## For Non-Individuals

101, Samarth, LT. P.N.Kotnis Road, Off Hinduja Hospital, Mahim West, Mumbai - 400016.

# Additional KYC Form for Opening a Demat Account (For entities other than Individuals)

Application	No.								Date						
DP Internal	Refer	ence l	٧o.												ĺ
DP ID	1	2	0	4	5	7	0	0	Client ID	0	0	0			

(To be filled by the applicant in **BLOCK LETTERS** in English)

I / We request you to open a demat account in my / our name as per the following details: -

## **Holders Details**

Sole / First Holder's Name	PAN
Search Name	
Second Holder's Name	PAN
	UID UID
Third Holder's Name	PAN
	UID UID

## Name\*

In case of Firms, Association of Persons (AOP), Partnership Firm, Unregistered Trust, etc., although the account is opened in the name of the natural persons, the name of the Firm, Association of Persons (AOP), Partnership Firm, Unregistered Trust, etc., should be mentioned above.

## Type of Account (Please tick whichever is applicable)

	Status											Sub – Status				
<ul> <li>Body Corporate</li> <li>CM</li> </ul>	ust earing	House		utual Fui her (Spe		OCB	🗅 F		To be	e fille	d by	the	DP			
Date of Incorporation																
SEBI Registration No. (If Applicable)							SEBI Registration Date									
RBI Registration No. (If Applicable)						RBI Approval Date										
Nationality	🗖 Indi	an	🛛 Othe	ers (spe	cify)					_		•				

I / We instruct the DP to receive each and every credit in my / our account [Automatic Credit]	🗆 Yes 🗖 No
(If not marked, the default option would be `Yes')	
I / We would like to instruct the DP to accept all the pledge instructions in my /our account without any other further instruction from my/our end (If not marked, the default option would be 'No')	🗆 Yes 🗖 No
Account Statement Requirement	

I / We request you to send Electronic Transaction-cum-Holding Statement at the email ID\_\_\_\_\_\_ Ves 🗅 No

# I/ We would like to share the email ID with the RTA I Yes I / We would like to receive the Annual Report I Physical / I Electronic / I Both Physical and Electronic (Tick the applicable box. If not marked the default option would be in Physical)

## Clearing Member Details (To be filled by CMs only)

Name of Stock Exchange			
Name of CC / CH			
Clearing Member Id	Tra	rading member ID	

I / We wish to receive dividend / interest directly in to my bank account as given below through ECS		
(If not marked, the default option would be 'Yes') [ECS is mandatory for locations notified by SEBI from time to time ]	🗆 Yes	🗆 No

## Bank Details (Dividend Bank Details)

Bank Code (9 digit MICR code)											
IFS Code (11 character)											
Account number											
Account type	🗖 Savir	ıg		urrent		ash Credit	Others	specify			
Bank Name											
Branch Name											
Bank Branch Address											
City			Stat	9		Country	PIN				

(i) Photocopy of the cancelled cheque having the name of the account holder where the cheque book is issued, (or)
 (ii) Photocopy of the Bank Statement having name and address of the BO
 (iii) Photocopy of the Passbook having name and address of the BO, (or)
 (iv) Letter from the Bank.
 In case of options (ii), (iii) and (iv) above, MICR code of the branch should be present / mentioned on the document and it shall be self-certified by the BO.
 MICR code starting with 000 will not be eligible for ECS.

# OTHER DETAILS

OTTEN DETAILS						
Gross Annual Income details (please specify): Income Range per annum						
□ Upto Rs. 1,00,000/- □ Rs. 1,00,001/- to Rs. 5,00,000/- □ Rs. 5,00,001/- to Rs. 10,00,000/-						
□ Rs. 10,00,001/- to Rs.	25,00,000/- 🗆 Rs. 25,00,001/	/- to Rs. 100,00,000/-				
Net worth as on Date : _	Rs	(Net worth should not be older than 1 year)				
Please tick If any of the authorized signatories / Promoters / Partners / Karta / Trustees / Whole Time Directors is either Politically Exposed						
Person (PEP) or Related to Politically Exposed Person (RPEP) 🗆 Please provide details as per Annexure 2.2 A.						
Any other information						

SMS Alert Facility	□ Yes MOBILE NO. +	□ Yes MOBILE NO. +91							
Refer to Terms & Conditions	[(Mandatory , if you are )	giving	; Power of Attorney ( POA)]						
given as Annexure-2.4	(if POA is not granted & y	/ou d	o not wish to avail of this facili	ty, cancel this option).					
Transactions Using Se	ecured Texting Facility	I/V	I/We wish to avail the TRUST facility using the Mobile number registered for SMS Alert Facil						
(TRUST).		I/V	Ve have read and understoo	od the Terms and Conditions	prescribed by CDSL for t	the same.			
Refer to Terms and C	Refer to Terms and Conditions Yes								
Annexure – 2.6 No									
		I/V	Ve wish to register the follo	wing clearing member IDs ur	ider my/our below				
		me	entioned BO ID registered fo	or TRUST					
			Stock Exchange	Clearing Member	Clearing Member	ID			
			Name/ID	Name	(Optional)				
easi	, i i i i i i i i i i i i i i i i i i i		, please visit our website www IN balances, transactions and v			D No			
1			,	1	,	(			

I/We have received and read the document of 'Rights and Obligation of BO-DP' (DP-CM agreement for BSE Clearing Member Accounts) including the schedules thereto and the terms & conditions and agree to abide by and be bound by the same and by the Bye Laws as are in force from time to time. I / We declare that the particulars given by me/us above are true and to the best of my/ our knowledge as on the date of making this application. I/We further agree that any false / misleading information given by me / us or suppression of any material information will render my account liable for termination and suitable action.

	First/Sole Authorised	Second Authorised Signatory	Third Authorised Signatory
	Signatory		
Name			
Designation			
Signature	(P)	(F	(P)
(Signatures should be prefe	rably in black ink). (In	case of more authorised signa	atories, please add annexure)

## RIGHTS AND OBLIGATIONS OF BENEFICIAL OWNER AND DEPOSITORY PARTICIPANT AS PRESCRIBED BY SEBI AND DEPOSITORIES

## General Clause

- The Beneficial Owner and the Depository participant (DP) shall be bound by the provisions of the Depositories Act, 1996, EBI (Depositories and Participants) Regulations, 1996, Rules and Regulations of Securities and Exchange Board of India (SEBI), Circulars/Notifications/Guidelines issued there under, Bye Laws and Business Rules/Operating Instructions issued by the Depositories and relevant notifications of Government Authorities as may be in force from time to time.
- The DP shall open/activate demat account of a beneficial owner in the depository system only after receipt of complete Account opening form, KYC and supporting documents as specified by SEBI from time to time.

## **Beneficial Owner information**

- 3. The DP shall maintain all the details of the beneficial owner(s) as mentioned in the account opening form, supporting documents submitted by them and/or any other information pertaining to the beneficial owner confidentially and shall not disclose the same to any person except as required by any statutory, legal or regulatory authority in this regard.
- 4. The Beneficial Owner shall immediately notify the DP in writing, if there is any change in details provided in the account opening form as submitted to the DP at the time of opening the demat account or furnished to the DP from time to time.

## Fees/Charges/Tariff

- 5. The Beneficial Owner shall pay such charges to the DP for the purpose of holding and transfer of securities in dematerialized form and for availing depository services as may be agreed to from time to time between the DP and the Beneficial Owner as set out in the Tariff Sheet provided by the DP. It may be informed to the Beneficial Owner that "no charges are payable for opening of demat accounts"
- In case of Basic Services Demat Accounts, the DP shall adhere to the charge structure as laid down under the relevant SEBI and/or Depository circulars/directions/notifications issued from time to time.
- 7. The DP shall not increase any charges/tariff agreed upon unless it has given a notice in writing of not less than thirty days to the Beneficial Owner regarding the same.

## Dematerialization

8. The Beneficial Owner shall have the right to get the securities, which have been admitted on the Depositories, dematerialized in the form and manner laid down under the Bye Laws, Business Rules and Operating Instructions of the depositories.

## Separate Accounts

- 9. The DP shall open separate accounts in the name of each of the beneficial owners and securities of each beneficial owner shall be segregated and shall not be mixed up with the securities of other beneficial owners and/or DP's own securities held in dematerialized form.
- 10. The DP shall not facilitate the Beneficial Owner to create or permit any pledge and /or hypothecation or any other interest or encumbrance over all or any of such securities submitted for dematerialization and/or held in demat account except in the form and manner prescribed in the Depositories Act, 1996, SEBI (Depositories and Participants) Regulations, 1996 and Bye-Laws/Operating Instructions/Business Rules of the Depositories.

## Transfer of Securities

- 11. The DP shall effect transfer to and from the demat accounts of the Beneficial Owner only on the basis of an order, instruction, direction or mandate duly authorized by the Beneficial Owner and the DP shall maintain the original documents and the audit trail of such authorizations.
- 12. The Beneficial Owner reserves the right to give standing instructions with regard to the crediting of securities in his demat account and the DP shall act according to such instructions.

## Statement of account

- 13. The DP shall provide statements of accounts to the beneficial owner in such form and manner and at such time as agreed with the Beneficial Owner and as specified by SEBI/depository in this regard.
- 14. However, if there is no transaction in the demat account, or if the balance has become Nil during the year, the DP shall send one physical statement of holding annually to such BOs and shall resume sending the transaction statement as and when there is a transaction in the account.
- 15. The DP may provide the services of issuing the statement of demat accounts in an electronic mode if the Beneficial Owner so desires. The DP will furnish to the Beneficial Owner the statement of demat accounts under its digital signature, as governed under the Information Technology Act, 2000. However if the DP does not have the facility of providing the statement of demat account in the electronic mode, then the Participant shall be obliged to forward the statement of demat accounts in physical form.
- 16. In case of Basic Services Demat Accounts, the DP shall send the transaction statements as mandated by SEBI and/or Depository from time to time.

## Manner of Closure of Demat account

17. The DP shall have the right to close the demat account of the Beneficial Owner, for any reasons whatsoever, provided the DP has given a notice in writing of not less than thirty days to the Beneficial Owner as well as to the Depository. Similarly, the Beneficial Owner shall have the right to close his/her demat account held with the DP provided no charges are payable by him/her to the DP. In such an event, the Beneficial Owner shall specify whether the balances in their demat account should be transferred to another demat account of the Beneficial Owner held with another DP or to rematerialize the security balances held.

18. Based on the instructions of the Beneficial Owner, the DP shall initiate the procedure for transferring such security balances or rematerialize such security balances within a period of thirty days as per procedure specified from time to time by the depository. Provided further, closure of demat account shall not affect the rights, liabilities and obligations of either the Beneficial Owner or the DP and shall continue to bind the parties to their satisfactory completion.

## Default in payment of charges

- 19. In event of Beneficial Owner committing a default in the payment of any amount provided in Clause 5 & 6 within a period of thirty days from the date of demand, without prejudice to the right of the DP to close the demat account of the Beneficial Owner, the DP may charge interest at a rate as specified by the Depository from time to time for the period of such default.
- 20. In case the Beneficial Owner has failed to make the payment of any of the amounts as provided in Clause 5&6 specified above, the DP after giving two days notice to the Beneficial Owner shall have the right to stop processing of instructions of the Beneficial Owner till such time he makes the payment along with interest, if any.

## Liability of the Depository

- 21. As per Section 16 of Depositories Act, 1996, 1. Without prejudice to the provisions of any other law for the time being in force, any loss caused to the beneficial owner due to the negligence of the depository or the participant, the depository shall indemnify such beneficial owner.
- 2. Where the loss due to the negligence of the participant under Clause (1) above, is indemnified by the depository, the depository shall have the right to recover the same from such participant.

## Freezing/ Defreezing of accounts

- 22. The Beneficial Owner may exercise the right to freeze/defreeze his/her demat account maintained with the DP in accordance with the procedure and subject to the restrictions laid down under the Bye Laws and Business Rules/Operating Instructions.
- 23. The DP or the Depository shall have the right to freeze/defreeze the accounts of the Beneficial Owners on receipt of instructions received from any regulator or court or any statutory authority.

## Redressal of Investor grievance

24. The DP shall redress all grievances of the Beneficial Owner against the DP within a period of thirty days from the date of receipt of the complaint.

## Authorized representative

25. If the Beneficial Owner is a body corporate or a legal entity, it shall, along with the account opening form, furnish to the DP, a list of officials authorized by it, who shall represent and interact on its behalf with the Participant. Any change in such list including additions, deletions or alterations thereto shall be forthwith communicated to the Participant.

## Law and Jurisdiction

- 26. In addition to the specific rights set out in this document, the DP and the Beneficial owner shall be entitled to exercise any other rights which the DP or the Beneficial Owner may have under the Rules, Bye Laws and Regulations of the respective Depository in which the demat account is opened and circulars/notices issued there under or Rules and Regulations of SEBI.
- 27. The provisions of this document shall always be subject to Government notification, any rules, regulations, guidelines and circulars/ notices issued by SEBI and Rules, Regulations and Bye-laws of the relevant Depository, where the Beneficial Owner maintains his/ her account, that may be in force from time to time.
- 28. The Beneficial Owner and the DP shall abide by the arbitration and conciliation procedure prescribed under the Bye-laws of the depository and that such procedure shall be applicable to any disputes between the DP and the Beneficial Owner.
- 29. Words and expressions which are used in this document but which are not defined herein shall unless the context otherwise requires, have the same meanings as assigned thereto in the Rules, Bye-laws and Regulations and circulars/notices issued there under by the depository and /or SEBI
- 30. Any changes in the rights and obligations which are specified by SEBI/Depositories shall also be brought to the notice of the clients at once.
- 31. If the rights and obligations of the parties hereto are altered by virtue of change in Rules and regulations of SEBI or Bye-laws, Rules and Regulations of the relevant Depository, where the Beneficial Owner maintains his/her account, such changes shall be deemed to have been incorporated herein in modification of the rights and obligations of the parties mentioned in this document.

Wherea BOMBA INF010 NSE CI registra Wherea my/ our manner Now kn services perform I. To tr me ir for tl reco secu	t number 12045700 services limited bearing DP-ID 1204 as I/ we am/ are desirous to buy AY STOCK EXCHANGE LTD., b 761535 and also a member of NA M: INB230637630   NSE F&O: INF tition No. MCX SX CASH: INB26063 as I/ we am/ are desirous of appoin r beneficial owner account on my/ r hereinafter appearing and subject how you all and these presents wit s limited (hereinafter referred to a n the following functions on my ber ransfer securities held in my/our afor n writing to the stock broker from tim he purpose of settlement of trade ignized stock exchange through the urities to the Clearing Member ID al ter has joined/ will join as a membe	with Central Deposit 45700 registered with and sell securities th earing SEBI registra FIONALSTOCK EXCH 230637630. And also 7633   MCX SX FO: IN ting Ajcon global servi our behalf for a limite to conditions as prov tness that I/ we do he is "the stock broker") half: prementioned beneficia to to time to the followi is and margin obligati a stock broker. However lotted to the stock bro	Securities and Exchangurough - Ajcon global set tion No. BSE CASH: I HANGE OF INDIALTD. to b a member of MCX Sto IF260637633   MCX SX ( icces limited as my/our co ed purpose under client vided herein. ereby nominate, constitu- as my true and lawful al owner account(s) or al ng demat account nos. o on arising out of trades er, the said power will be oker by any existing or fu	nited (CDSL), through Ajcon le Board of India (SEBI). And ervices limited a member of NB010761535   BSE F&O: bearing SEBI registration No. ick Exchange., bearing SEBI CURRENCY: INE260761534. Instituted attorney to operate code for BSE & NSE in the ite and appoint Ajcon global attorney and authorise it to iny other account informed by of the stock broker maintained executed by me/us on any e restricted to only transfer of ture exchange that the stock		
	I/we have executed a Client Membe					
	pledge the securities in favor of the s					
	onnection with the trades executed					
	eturn to me/us, the securities that n					
	the stock broker was not entitled to					
SR.NO.	NAME OF THE ACCOUNT HOLDER	Exchange	Accounty Type	Demat Account No.		
1	Ajcon Global Services Ltd	BSE	Principal	120457000023632		
2	Ajcon Global Services Ltd	BSE	Early Pay in	1100001000021562		
3	Ajcon Global Services Ltd	NSE	Early Pay in	1100001100016611		
4	Ajcon Global Services Ltd	MCX-SX	Early Pay in	1100002800000112		
5	Ajcon Global Services Ltd	NSE	CDSL -Pool	120457000000258		
6	Ajcon Global Services Ltd	NSE	NSDL -Pool	IN30315710000279		
7	Ajcon Global Services Ltd	BSE	CDSL -Pool	1204570000023647		
8	Ajcon Global Services Ltd	BSE	NSDL -Pool	IN30315710000309		
9	Ajcon Global Services Ltd	MCX-SX	CDSL -Pool	1204570000029463		
10	Ajcon Global Services Ltd	MCX-SX	NSDL -Pool	IN30315710000375		
11	Ajcon Global Services Ltd	NSE	Margin A/c	IN30315700016724		
12	Ajcon Global Services Ltd	BSE	Margin A/c	1204570000029235		
13	Ajcon Global Services Ltd	MCX-SX	Margin A/c	1204570000029079		
14	Ajcon Global Services Ltd	BSE	Margin A/c	1204570000030443		
ho mor	nner specified herein Trive lutiner a	loree and communat		lies contened by this Power		
the mar of Attor effective Zone,A AND DI SIGNED By the Name [ Name [	rney shall continue until it is revoke e from the date on which the revo . Wing, Cello-Sonal Realty, Near Pa ELIVERED By the withinnamed B O AND DELIVERED withinnamed Beneficial Owner [1] [2]	ed (without notice) in cation notice is receiv itels, Western Express eneficial Owner.	yed by the stock broker s Highway, Malad (East) ) ) ) ( ( ) ( ) ( ) ( ) ( ) ( ) ( ) (	the said revocation shall be in his office at 408,Express		
the mar of Attor effective Zone,A AND DI SIGNED By the Name [ Name [ Name [ IN THE Name : Address	rney shall continue until it is revoke e from the date on which the revo . Wing, Cello-Sonal Realty, Near Pa ELIVERED By the withinnamed Bo O AND DELIVERED withinnamed Beneficial Owner [1]	ed (without notice) in cation notice is receiv ttels, Western Express eneficial Owner.	writing by me and that the red by the stock broker is Highway, Malad (East) ) ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) )	the said revocation shall be in his office at 408,Express Mumbai -400063. SIGNED		
the mar of Attor effective Zone,A AND DI SIGNED By the Name [ Name [ Name [ IN THE Name : Address	rney shall continue until it is revoke e from the date on which the revo Wing, Cello-Sonal Realty, Near Pa ELIVERED By the withinnamed Bo AND DELIVERED withinnamed Beneficial Owner [1]	ed (without notice) in cation notice is receiv ttels, Western Express eneficial Owner.	writing by me and that the ved by the stock broker is Highway, Malad (East) ) ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) (	the said revocation shall be in his office at 408,Express Mumbai -400063. SIGNED 		
of Attor effective Zone,A AND DI SIGNED By the Name [ Name [ IN THE Name : Address Sign : We acc For AJI DIREC <sup>T</sup> Address Near Pa	rney shall continue until it is revoke e from the date on which the revo Wing, Cello-Sonal Realty, Near Pa ELIVERED By the withinnamed Bo AND DELIVERED withinnamed Beneficial Owner [1]	ed (without notice) in cation notice is receiv itels, Western Express eneficial Owner.	writing by me and that the ved by the stock broker is Highway, Malad (East) ) )  If HUF, Co-Parent NAME OF CO- PARCENERS	the said revocation shall be in his office at 408,Express Mumbai -400063. SIGNED		
the mar of Attor effective Zone,A AND DI SIGNED By the Name [ Name [ Name [ Name ] Name [ IN THE Name : Address Sign : We acc <b>For AJ</b> DIREC <sup>-</sup> Address Near Pa Place :	rney shall continue until it is revoke e from the date on which the revo . Wing, Cello-Sonal Realty, Near Pa ELIVERED By the withinnamed Bio O AND DELIVERED withinnamed Beneficial Owner [1]	ed (without notice) in cation notice is receiv itels, Western Express eneficial Owner.	writing by me and that the ved by the stock broker is Highway, Malad (East) ) )  If HUF, Co-Parent NAME OF CO-PARCENERS	the said revocation shall be in his office at 408,Express Mumbai -400063. SIGNED 		

POWER OF ATTORNEY

(name of the beneficial owner/

First/Sole Holder

Second Joint Holder

Third Joint Holder

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To all to whom these presents shall come I/ we\_s) residing at/ having its registered office at\_\_\_\_\_

## Terms and Conditions for availing Transaction Using Secured Texting (TRUST) Service offered by CDSL

## Definitions: 1.

- In these Terms and Conditions the terms shall have following meaning unless indicated otherwise:
- "Depository" means Central Depository Services (India) Limited (CDSL) i.
- ii. TRUST means "Transactions Using Secured Texting" service offered by the Depository. iii. "Service Provider" means a cellular service provider(s) with whom the Depository has entered / shall enter into an arrangement for providing the TRUST service to the BO.
- iv. "Service" means the service of providing facility to receive/give instructions through SMS on best effort basis as per the following terms and conditions. The types of transaction that would normally qualify for this type of service would be informed by CDSL from time to time.
- "Third Party" means the operators with whom the Service Provider is having / will have an arrangement for providing SMS to ٧. the BO.
- The service will be provided to the BO at his / her request and at the discretion of the depository provided the BO has registered 2. for this facility with their mobile numbers through their DP or by any other mode as informed by CDSL from time to time . . Acceptance of application shall be subject to the verification of the information provided by the BO to the Depository
- The messages will be sent on best efforts basis by way of an SMS on the mobile no which has been provided by the BOs. However 3. Depository shall not be responsible if messages are not received or sent for any reason whatsoever, including but not limited to the failure of the service provider or network.
- The BO is responsible for promptly informing its DP in the prescribed manner any change in mobile number, or loss of handset on 4. which the BO wants to send/receive messages generated under TRUST. In case the new number is not registered for TRUST in the depository system, the messages generated under TRUST will continue to be sent to the last registered mobile number. The BO agrees to indemnify the depository for any loss or damage suffered by it on account of messages sent on such mobile number.
- The BO agrees that SMS received by the Depository from the registered mobile number of the BO on the basis of which instruc-5. tions are executed in the depository system shall be conclusive evidence of such instructions having been issued by the BO. The DP / CDSL will not be held liable for acting on SMS so received.
- 6. The BO shall be responsible for submitting response to the 'Responsive SMS' within the specified time period. Transactions for which no positive or negative confirmation is received from the BO, will not be executed except for transaction for deregistration. Further, CDSL shall not be responsible for BOs not submitting the response to the said SMS within the time limit prescribed by CDSL
- 7. The BO agrees that the signing of the TRUST registration form by all joint holders shall mean that the instructions executed on the basis of SMS received from the registered mobile for TRUST shall be deemed to have been executed by all joint holders.
- The BO agrees to ensure that the mobile number for TRUST facility and SMS alert (SMART) facility is the same. The BO agrees that 8 if he is not registered for SMART, the DP shall register him for SMART and TRUST. If the mobile number provided for TRUST is different from the mobile number recorded for SMART, the new mobile number would be updated for SMART as well as TRUST.
- 9. BOs are advised to check the status of their obligation from time to time and also advise the respective CMs to do so. In case of any issues, the BO/CM should approach their DPs to ensure that the obligation is fulfilled through any other mode of delivery of transactions as may be informed / made available by CDSL from time to time including submission of Delivery Instruction Slips to the DP
- 10. The BO acknowledges that CDSL will send the message for confirmation of a transaction to the BO only if the Clearing Member (registered by the BO for TRUST) enters the said transaction in CDSL system for execution through TRUST within prescribed time limit.
- 11. The BO further acknowledges that the BO/CM shall not have any right to any claim against either the DP or Depository for losses, if any, incurred due to non receipt of response on the responsive SMS or receipt of such response after the prescribed time period. In the event of any dispute relating to the date and time of receipt of such response, CDSL's records shall be conclusive evidence and the Parties agree that CDSL's decision on the same shall be final and binding on both Parties.
- 12. The BO may request for deregistration from TRUST at any time by giving a notice in writing to its DP or by any other mode as specified by Depository in its operating instructions. The same shall be effected after entry of such request by the DP in CDSL system if the request is received through the DP.
- 13. Depository reserves the right to charge such fees from time to time as it deems fit for providing this service to the BO.
- 14. The BO expressly authorises Depository to disclose to the Service Provider or any other third party, such BO information as may be required by them to provide the services to the BO. Depository however, shall not be responsible and be held liable for any divulgence or leakage of confidential BO information by such Service Providers or any other third party.
- 15. The BO takes the responsibility for the correctness of the information supplied by him to Depository through the use of the said Facility or through any other means such as electronic mail or written communication.
- 16. The BO is solely responsible for ensuring that the mobile number is not misused and is kept safely and securely. The Depository will process requests originated from the registered Mobile as if submitted by the BO and Depository is not responsible for any claim made by the BO informing that the same was not originated by him.
- 17. Indemnity:

In consideration of providing the service, the BO agrees that the depository shall not be liable to indemnify the BO towards any damages, claims, demands, proceedings, loss, cost, charges and expenses whatsoever as a consequence of or arising out of interference with or misuse, improper or fraudulent use of the service by the BO.

- 18. Disclaimer:
  - Depository shall be absolved of any liability in case:-
  - a. There is loss of any information during processing or transmission or any unauthorized access by any other person or breach of confidentiality.
  - b. There is any lapse or failure on the part of the service providers or any third party affecting the said Facility and that Depository makes no warranty as to the quality of the service provided by any such service provider.
  - c. There is breach of confidentiality or security of the messages whether personal or otherwise transmitted through the Facility.



## Terms And Conditions-cum-Registration / Modification Form for receiving SMS Alerts from CDSL

## Definitions:

In these Terms and Conditions the terms shall have following meaning unless indicated otherwise:

- 1. "Depository" means Central Depository Services (India) Limited a company incorporated in India under the Companies Act 1956 and having its registered office at 17th Floor, P.J. Towers, Dalal Street, Fort, Mumbai 400001 and all its branch offices and includes its successors and assigns.
- 2. 'DP' means Depository Participant of CDSL. The term covers all types of DPs who are allowed to open demat accounts for investors.
- 3. 'BO' means an entity that has opened a demat account with the depository. The term covers all types of demat accounts, which can be opened with a depository as specified by the depository from time to time.
- 4. SMS means "Short Messaging Service"
- 5. "Alerts" means a customized SMS sent to the BO over the said mobile phone number.
- 6. "Service Provider" means a cellular service provider(s) with whom the depository has entered / will be entering into an arrangement for providing the SMS alerts to the BO.
- 7. "Service" means the service of providing SMS alerts to the BO on best effort basis as per these terms and conditions.

## Availability:

- 1. The service will be provided to the BO at his / her request and at the discretion of the depository. The service will be available to those accountholders who have provided their mobile numbers to the depository through their DP. The services may be discontinued for a specific period / indefinite period, with or without issuing any prior notice for the purpose of security reasons or system maintenance or for such other reasons as may be warranted. The depository may also discontinue the service at any time without giving prior notice for any reason whatsoever.
- 2. The service is currently available to the BOs who are residing in India.
- The alerts will be provided to the BOs only if they remain within the range of the service provider's service area or within the range forming part of the roaming network of the service provider.
- 4. In case of joint accounts and non-individual accounts the service will be available, only to one mobile number i.e. to the mobile number as submitted at the time of registration / modification.
- 5. The BO is responsible for promptly intimating to the depository in the prescribed manner any change in mobile number, or loss of handset, on which the BO wants to receive the alerts from the depository. In case of change in mobile number not intimated to the depository, the SMS alerts will continue to be sent to the last registered mobile phone number. The BO agrees to indemnify the depository for any loss or damage suffered by it on account of SMS alerts sent on such mobile number.

## **Receiving Alerts:**

- The depository shall send the alerts to the mobile phone number provided by the BO while registering for the service or to any such number replaced and informed by the BO from time to time. Upon such registration / change, the depository shall make every effort to update the change in mobile number within a reasonable period of time. The depository shall not be responsible for any event of delay or loss of message in this regard.
- The BO acknowledges that the alerts will be received only if the mobile phone is in 'ON' and in a mode to receive the SMS. If the mobile phone is in 'Off'' mode i.e. unable to receive the alerts then the BO may not get / get after delay any alerts sent during such period.
- 3. The BO also acknowledges that the readability, accuracy and timeliness of providing the service depend on many factors including the infrastructure, connectivity of the service provider. The depository shall not be responsible for any non-delivery, delayed delivery or distortion of the alert in any way whatsoever.
- 4. The BO further acknowledges that the service provided to him is an additional facility provided for his convenience and is susceptible to error, omission and/ or inaccuracy. In case the BO observes any error in the information provided in the alert, the BO shall inform the depository and/ or the DP immediately in writing and the depository will make best possible efforts to rectify the error as early as possible. The BO shall not hold the depository liable for any loss, damages, etc. that may be incurred/ suffered by the BO on account of opting to avail SMS alerts facility.
- The BO authorizes the depository to send any message such as promotional, greeting or any other message that the depository may consider appropriate, to the BO. The BO agrees to an ongoing confirmation for use of name, email address and mobile number for marketing offers between CDSL and any other entity.
   The BO agrees to inform the depository and DP in writing of any unauthorized debit to his BO account/ unauthorized
- 6. The BO agrees to inform the depository and DP in writing of any unauthorized debit to his BO account/ unauthorized transfer of securities from his BO account, immediately, which may come to his knowledge on receiving SMS alerts. The BO may send an email to CDSL at complaints@cdslindia.com. The BO is advised not to inform the service provider about any such unauthorized debit to/ transfer of securities from his BO account by sending a SMS back to the service provider as there is no reverse communication between the service provider and the depository.
- 7. The information sent as an alert on the mobile phone number shall be deemed to have been received by the BO and the depository shall not be under any obligation to confirm the authenticity of the person(s) receiving the alert.
- 8. The depository will make best efforts to provide the service. The BO cannot hold the depository liable for non-availability of the service in any manner whatsoever.
- 9. If the BO finds that the information such as mobile number etc., has been changed with out proper authorization, the BO should immediately inform the DP in writing.

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## Fees:

Depository reserves the right to charge such fees from time to time as it deems fit for providing this service to the BO. **Disclaimer:** 

The depository shall make reasonable efforts to ensure that the BO's personal information is kept confidential. The depository does not warranty the confidentiality or security of the SMS alerts transmitted through a service provider. Further, the depository makes no warranty or representation of any kind in relation to the system and the network or their function or their performance or for any loss or damage whenever and howsoever suffered or incurred by the BO or by any person resulting from or in connection with availing of SMS alerts facility. The Depository gives no warranty with respect to the quality of the service provided by the service provider. The Depository will not be liable for any unauthorized use or access to the information and/ or SMS alert sent on the mobile phone number of the BO or for fraudulent, duplicate or erroneous use/ misuse of such information by any third person.

## Liability and Indemnity:

The Depository shall not be liable for any breach of confidentiality by the service provider or by any third person due to unauthorized access to the information meant for the BO. In consideration of the depository providing the service, the BO agrees to indemnify and keep safe, harmless and indemnified the depository and its officials from any damages, claims, demands, proceedings, loss, cost, charges and expenses whatsoever which a depository may at any time incur, sustain, suffer or be put to as a consequence of or arising out of interference with or misuse, improper or fraudulent use of the service by the BO.

## Amendments:

The depository may amend the terms and conditions at any time with or without giving any prior notice to the BOs. Any such amendments shall be binding on the BOs who are already registered as user of this service.

## Governing Law and Jurisdiction:

Providing the Service as outlined above shall be governed by the laws of India and will be subject to the exclusive jurisdiction of the courts in Mumbai.

I/We wish to avail the SMS Alerts facility provided by the depository on my/our mobile number provided in the registration form subject to the terms and conditions mentioned below. I/ We consent to CDSL providing to the service provider such information pertaining to account/ transactions in my/our account as is necessary for the purposes of generating SMS Alerts by service provider, to be sent to the said mobile number.

I/We have read and understood the terms and conditions mentioned above and agree to abide by them and any amendments thereto made by the depository from time to time. I/ we further undertake to pay fee/ charges as may be levied by the depository from time to time. I / We further understand that the SMS alerts would be sent for a maximum four ISINs at a time. If more than four debits take place, the BOs

would be required to take up the matter with their DP.

I/We am/ are aware that mere acceptance of the registration form does not imply in any way that the request has been accepted by the depository for providing the service.

I/We provide the following information for the purpose of REGISTRATION / MODIFICATION (Please cancel out what is not applicable).

BOID	1	2	0	4	5	7	0	0						
	(Pl	ease w	vrite yc	our 8 d	igit DF	PID)				(Please w	rite your	8 digit Cli	ent ID)	
Sole / First Holder's Name	:													
Second Holder's Name	:													
Third Holder's Name	:													
Mobile Number on which messages are to be sent	+9	1												
	(Ple	ase w	rite on	ly the	mobile	e num	ber wi	thout	prefixing	g country	code or	zero)		
The mobile number is registered in	the nam	e of: _												
Email ID:(Please write onl		lid om	ail ID o	n whic	h com	munic	ation	if any	is to be	cont)				
	y ONL Va					intunit	ation,	ii aiiy,	15 10 DE	sentj				
•	e / First H	older			-	Se	cond	nolder				Third Ho	older	-
Place:										Date:			-	

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## SCHEDULE OF CHARGES (CDSL)

SR. NO	PARTICULAR	SLAB						
1	Account Opening Charges (Including KRA and Statutory)	250 (Including KRA Charge	250 (Including KRA Charges)					
2	Account Maintance (AMC)	Rs. 300/- (Individual) Rs. 700/- (Non Individual)	Basic Services Demat Account (BSDA) Value of Securities Holding up to Rs 50,000/ No AMC. Value of securities holding from Rs 50,001 to Rs 2,00,000/ AMC Rs 100 + Service Tax. Value of securities holding > Rs 2,00,000/- at any date- AMC Rs 500 + Service Tax.					
3	Demat Fee (Per Cert.)	Rs 3/- Per Share Certificate (Min Rs 50/-For each request form) Plus Rs 35 Courier Charges.						
4	Rematerialisation	A fee of 20/- for every 100 securities or part thereof; subject to maximum fee of 5,00,000/- or A Flat fee of 50/- per certificate, whichever is higher payable on confirmation of the request.						
5	Transaction Charges -Buy Side	NIL						
6	Transaction Charges -Sell Side [Within CDSL]	0.02% of value of shares (Min. Rs. 15/-)						
7	Transaction Charges -Sell Side [Inter DP Trade]	0.02% of value of shares (Min. Rs. 25/-)						
8	Transaction Charges -Off Market	0.02% of value of shares (Min. Rs. 25/-)						
9	Transaction Statement By Courier	Rs 25/-extra per additional request						
10	Extra DIS Booklet - Rs.100	100						
11	Failed Instruction Charges	20						
12	Pledge (Creation)	0.04% of Value of Shares (N	Min. Rs 50 per Request)					
13	Pledge Creation Invocation	0.04% of Value of Shares (N	Min. Rs 50 per Request)					
14	Pledge Closure	0.04% of Value of Shares (N	0.04% of Value of Shares (Min. Rs 50 per Request)					

\* Subject to change without prior notice. Notes:

1) Any debit balance for more than one month from bill date will attract interest of 18% per annum.

2) All the transaction charges calculated would be based on the Price File provided by Depository.

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3) Clients having Trading Account with Ajcon Global Services Ltd. DP charges will be debited from Trading Account.

4) Service tax, Education cess and Secondary & higher education cess will be charged as per rate prescribed by law from time to time.

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Sole / First Holder

Second Holder

Third Holder

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## VOLUNTARY

## RUNNING ACCOUNT AUTHORISATION

(Please be informed and note that these additional clause(s) / document(s) are voluntary. Executing or issuing them is at your discretion. Simultaneously sight should not be lost of the fact that they are essential to ensure smooth functioning our 'Member - Client' relationship. The client need not execute this document if he / she does not wish to. The client has the right to terminate the document)

## AJCON GLOBAL SERVICES LIMITED

A-408,Express Zone,Cello-Sonal Realty, Near Patels, Wetern Express Highway, Malad (E), MUMBAI - 400063. Dear Sir,

## **Re: Running Account Authorisation**

We are aware that as per the SEBI / Exchange requirements, payout of funds or securities ought to be done within twenty-four hours of the payout. However, in light of my regular trading and non-availability in town at all times, we request you to treat and maintain my / our account as a running account. Consequently, you may retain my / our securities and funds due to us after Exchange payout or release of margin with yourselves until sought by me / us. The transfers will be effected within one working day of my/our request. In accordance with SEBI stipulations, this authorisation.

- 1 Is revocable at any point of time.
- 2 Is subject to the fact that I/ We will receive your 'statement of accounts' showing financial and securities transactions with balances every monthly/quarterly.
- 3 Disputes if any will be intimated to you within seven working days of receipt of statements to me / us.
- 4 In case of outstanding obligation on the settlement date, you may retain the requisite funds/ securities towards such obligation and may also retain the funds expected to be required to meet margin obligations for next 5 trading days, calculated in the manner specified by the exchange.
- 5 In case of outstanding obligation on settlement date you may retain an amount of up to Rs 10,000/- (net amount across segment and across stock exchanges)

I/We further agree and confirm that such periodic settlement of Running Account may not be necessary, either on a monthly or Quarterly basis, if I/we

- are availing margin trading facility as per SEBI circulars.
- have provided funds received towards collaterals/ Margin in the form of bank guarantee (BG) / Fix Deposit Receipt (FDR)

Please note that I/We would like the mandatory settlement of funds and securities (if applicable), as below to be made to me / us on the basis indicated below. (tick against your preference.)

Monthly

However I understand that despite my preference for a quarterly settlement, you may at your discretion make a settlement on monthly basis, in the first quarter of my relationship with you.

Client Signature:\_\_\_\_\_\_ Client Name: \_\_\_\_\_\_ Client Code:

Note: The authorisation shall be signed by the client only and not by any authorised person on his behalf or any

holder of the Power of Attorney.

## ECN AUTHORISATION

VOLUNTARY
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From: \_\_\_\_\_

Date:

Dear Sirs,

To,

Sub: Mandate to issue contract notes in digital format & other communications (such as Daily Margin Statement, Statement of Funds & Securities, Account Confirmations, bills, Notices etc.) through an E-Mail

I / We hereby agree and consent to accept the contract notes for transactions carried on by us/me on BSE/NSE/ MCX-SX with you, in terms of the agreement entered into between us/me, in digital form. Digital contracts issued by you as per the terms and conditions specified herein shall be binding on me/us. The mandate is subject to terms and conditions mentioned herein below.

Terms and conditions for issuance of contract notes in digital form between us :-

1. Digital Contract Notes in the format as may be prescribed by the Exchange from time to time will be mailed to me/us on the E-mail address provided to you.

You can also send me/us my/our margin statement in digital form with contract notes.

- 2. I/ we undertake to check the contract notes and bring the discrepancies to your notice within reasonable time of such issuance of contract notes. My /our non-verification or not accessing the contract notes on regular basis shall not be a reason for disputing the contract note at any time.
- 3. In case of any failure in system or errors in digital contract notes, contract notes will be issued in physical form, which shall be binding on the client.
- 4. Discrepancies, if any, should be sent on E-mail: investorgrievance@ajcon.net
- 5. Clients can view the digital contract notes using the username & password through the web-site apart from the contract notes sent to the client through mail.
- 6. The Digital contract notes will be archived at an interval of 1 year. If the client intends to view the digital contract notes for a period prior to 1 year client may request for the same in writing.
- 7. The contract notes will be issued in digital form in compliance with the guidelines issued by SEBI / Exchanges from time to time.
- 8. It will be client's responsibility to regularly check the mailbox and keeping the storage space for new email messages.
- 9. Any changes in the terms and conditions shall be intimated from time to time.
- 10. Non-receipt of bounced mail notification by the trading member shall amount to delivery of contract note at the e-mail ID of the client.
- 11. Digital Contract Notes will also be available at our Web-site: www.ajcononline.com
- 12. Any change in the E-mail ID shall be communicated by us / me through a physical letter.

# Other Communications (such as Daily Margin Statement, Statement of Funds & Securities, Account Confirmations, bills, Notices etc.)

You can send me various documents like Daily margin statement, Statement of funds & securities, Account confirmations, bills, notices etc. through an E-mail ID mentioned in this letter.

This instruction to issue digital contract notes & other communications are applicable with immediate effect. This instruction is several to all parties mentioned above.

My/Our E-mail ID \_

My/Our Alternative E-mail ID

I understand that any change in the above email ID can be made by you only against a physical letter personally signed by me, or alternatively if the request is made through the password protected secured access as provided on your website.

I undertake to check the electronic contract notes regularly and bring the discrepancies, if any to Ajcon Global Services Ltd. notice within reasonable time of issuance of such digital contract notes.

I also understand that Non-Bouncing of the Electronic Contract Notes (ECN) shall be construed as a valid deemed delivery of the digital contract notes and other electronic documents sent to me, and you shall send physical contract notes to me only in case of any ECN's bounced back to you from my email id.

Failure on my part to check/verify the contract notes on regular basis shall not be a reason for disputing the digital contract note at any time and the payment obligations and transactions and trades shall be adhered to and cleared by me.

Yours faithfully,

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(Client Signature) Client Code : (customer ID)

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	VOLUNTARY
Date: AJCON GLOBAL SERVICES LIMITED	
A-408, Express Zone, Cello-Sonal Realty, Near Patels,	
Wetern Express Highway, Malad (E), MUMBAI - 400063.	
Sub. : Mobile Phone Communication / SMS Alerts.	
This is to confirm that my registered mobile number is as under and is registered in my nam who is related to me as	ne / in the name of
+ 9 1 -	
I hereby request and authorize you to provide any information relating to my account (Bill Su Payments/ Available margin &Market News) with you by way of telephonic calls or SMS alerts	
Sending of the above information to me in the manner as above shall not be construed as viola Disturb Registry (DND)" made by me.	tion of any "Do Not
I understand that providing of the information in the above manner is an additional and volunt part, and therefore any failure on your part to provide any information in the above manner, f so ever, shall not give me a right to make a claim against you.	
Delivery of any information made to me in the above manner shall be considered as valid deliver so provided.	y of the information
Thanking you	
Yours faithfully,	
Client Name & Signature	
	VOLUNTARY
AUTHORITY TO DEBIT THE DEMAT ACCOUNT OPERATING CHARGES	
AJCON GLOBAL SERVICES LIMITED A-408, Express Zone, Cello-Sonal Realty, Near Patels,	
Wetern Express Highway, Malad (E), MUMBAI - 400063.	
This has reference to my Trading & Beneficiary accounts opened with Ajcon Global Services I of which are as under	td., the particulars
Beneficiary Client Id :	
Trading Account Code:	
With regard to these accounts, and for the sake of my operating convenience, I request and aut the bills raised by you, pertaining to the depository services, provided to me to my trading acc sum debited to my/our Trading account shall be binding on me/us, and shall not be objected to	ount only. Any such
Kindly do the needful as requested.	
Client Name: Client Signature:	

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 $\vdash$ 

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## **Confirmation of Receipt of executed documents**

Client Code: \_\_\_\_\_

Dear Sir,

I/We hereby acknowledge the receipt of duly executed copy of Account Opening Form, Rights and Obligations, RDD, Policies and Procedures, Guide Note, Do's and Dont's, Tariff Sheet and all other documents as executed by me/us.

I/We have received and read the copy of right and obligation document (DP).

Signature of Client:

=======================================	= = = = = = = = = = = = ( Please Tear here ) = = = = = = =	
Application No.: We hereby acknowledge the re	ACKNOWLEDGEMENT RECEIPT	Date:
Name of the Sole / First Holder		
Name of Second Holder		
Name of Third Holder		
		For AJCON GLOBAL SERVICES LIMITED

(Authorised Signatory)



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