



INFORMATION REGARDING GRIEVANCE ESCALATION MATRIX

Contact details	Contact person	Address	Telephone no.	Email id	Working hours
Customer Service department	Mrs. Anuja Raghav	408, A Wing, Express Zone, W.E Highway, Goregaon (East) Mumbai-400063	022-67160429	ajcondp@ajcon.net	Monday to Friday - 9.30 am to 6 pm and Saturday - 10 am to 4pm
Head of Customer Care	Mr. Ranjeet Choudhary	408, A Wing, Express Zone, W.E Highway, Goregaon (East) Mumbai-400063	022-67160430	For Broking grievances/ other product grievances/ other complaints investorgrievance@ajcon.net	Monday to Friday - 9.30 am to 6 pm and Saturday - 10 am to 4pm
Compliance officer-Stock Broking, and Depository Services	Mr. Ankit Ajmera	408, A Wing, Express Zone, W.E Highway, Goregaon (East) Mumbai-400063	022-67160412	ankit@ajcon.net	Monday to Friday - 10.00 am to 6 pm
For Research Analyst Services	Mr. Akhilesh Desai	408, A Wing, Express Zone, W.E Highway, Goregaon (East) Mumbai-400063	022-67160420	research@ajcon.net	Monday to Friday - 10.00 am to 6 pm
Designated Director	Mr. Ashok Kumar Ajmera	408, A Wing, Express Zone, W.E Highway, Goregaon (East) Mumbai-400063	022-67160409	ashok@ajcon.net	Monday to Friday - 10.00 am to 6 pm
Designated Director	Mr. Ankit Ajmera	408, A Wing, Express Zone, W.E Highway, Goregaon (East) Mumbai-400063	022-67160412	ankit@ajcon.net	Monday to Friday - 10.00 am to 6 pm
Principal Officer	Mr. Ankit Ajmera	408, A Wing, Express Zone, W.E Highway, Goregaon (East) Mumbai-400063	022-67160412	ankit@ajcon.net	Monday to Friday - 10.00 am to 6 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- SEBI - <https://scores.sebi.gov.in/>
- Alternatively you may raise issue in ODR- <https://smartodr.in/>
- NSE: <https://investorhelpline.nseindia.com/NICEPLUS/>
- BSE: <https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- NSDL: <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>
- CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES



AJCON GLOBAL SERVICES LIMITED

Regd. & Corporate Office : 408, A- Wing, Express Zone, Western Express Highway, Goregaon (East), Mumbai - 400063.

CIN : L74140MH1986PLC041941 ☎ 022 - 67160400 / 28722062 ✉ ajcon@ajcon.net



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